ravelbulletin

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Giving agents the edge



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Star Awards

Jetset



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FLYBE'S NEW joint venture flights with alliance partner, Eastern Airways, has taken to the skies for the first time in Scotland. Europe's largest regional airline will provide a continuation of six branded Flybe routes now operated by Eastern Airways' aircraft from Sumburgh to Aberdeen, Edinburgh and Glasgow, Aberdeen to Kirkwall and from Glasgow to Stornoway and Manchester. The airlines' partnership will also see the Embraer 170 jet service operating on Shetland routes for the first time, shaving some 30-minutes off the recognised flight times. Pictured at Aberdeen Airport celebrating the new Aberdeen to Sumburgh route are, from the left: John Twiss, Flybe; pilot Ruben Ter Brake; Tony Burgess, Eastern Airways; Christine Ourmieres-Widener, Flybe; cabin attendant Julia Ritchie; David Paterson, Flybe; and Mathew Herberg, Eastern Airways.

Brits waste up to a day of their holiday on social media Expedia research reveals

DATA RELEASED by Expedia has revealed that the average Brit wastes more than nine hours during a week-long holiday updating their social media accounts.

Interestingly, nearly half of the 2,000 participants agreed they have missed out on vital holiday experiences because of time spent on social media.

When they were uploading photos, they were very particular about which photos made the cut: more than a third admitted they had to take three to four photos before sharing one on social media. And 10% of respondents admitted to taking up to 15 photos to achieve the perfect holiday selfie.

Social media usage even increases more when on holiday than back in the UK: one in four admitted they

paid more attention than normal to their social media accounts whilst on holiday.

Whilst many people stated that sharing experiences and saving memories is the main motivation to post on social media, over a quarter of those surveyed admitted that they utilised social media purely to boast about their time away from the daily grind.

With the introduction of 'free' mobile roaming within the EU, these figures are set to increase. To combat this, the company has developed a tool that will update social profiles without taking any precious holiday time away. The Stay Off Social tool posts social media updates which are unique to your location, so holidaymakers don't have to. For details see expedia.co.uk/vc/c/stay-off-social

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newsbulletin



Explore the Cyclades islands with Saga's new Jewels trip

SAGA'S NEW seven-night Jewels of the Cyclades offers eight departures from April to September next year. The four-star MS Galileo moors overnight on the islands of Folegandros, Santorini, Paros,

Delos, Mykonos and Cape Sounion, offering both relaxation time and the opportunity to discover pretty villages and ancient cities steeped in classical mythology.

The 25-cabin sailing cruiser offers spacious public areas, a bar, dining room and sun deck, and the cabins offer an en-suite bathroom with shower, television and mini-fridge.

Cruise highlights include the uninhabited island of Poliegos, known for its beautiful beaches, and Santorini, to explore the cliffside capital of Fira or watch the sun set from Oia.

The itinerary costs from £1,699 per person departing on April 20, 27, May 4, 11, June 1, 15, 22 and September 7, 2018. The price includes flights and transfers, half-board accommodation on the four-star MS Galileo, unlimited tea, coffee and purified water; a welcome drink reception; porterage; the services of English-speaking cruise director; optional travel insurance and additional cancellation rights or a discount if not required.

For details call 0800-092 0803 or visit saga.co.uk/cycladesjewels

Christmas trips from £969 per person with Santa's Lapand





ROCK ON!...Next month the first Rock Getaway Festival takes place at the Hard Rock Hotel Riviera Maya in Mexico (from October 26-November 1), and Funway has put together a special festival package including admission to all concert events. A four-night all-inclusive stay at the hotel costs from £1,775 per person and includes resort credit and flights based on two sharing. Pictured marking the offer are the operator's team - from the left: Laura Woodford, Jade Andrews, Jermaine Agyako and Christian Brett.

Global launch of agent Mastercard from MyBookingRewards

MYBOOKINGREWARDS IS launching its new Mastercard this month to turn agent booking rewards into real spending money. The card – the first of its kind in the agent rewards sector in the UK - will be offered in two currencies: the British Pound for UK agents and the US Dollar for all other agents. Where agents use the card in a different currency to their earnings on the card, it will simply transact using the exchange rate of the day and deduct automatically from the agent's Global account balance.

The Mastercard will incur a one-off cost of £5 or \$7.50 for the lifetime of the card, depending on the currency in which agents would like to earn the rewards. This fee will include the card itself as well as postal charges and the amount will be deducted automatically from the card balance at the time of the request.

Agents simply need to request a card on their next reward redemption – i.e. when they next request money from their global account they simply click on the 'mastercard' icon as their choice of currency. Other redemption options will be phased out by the end of this month.

For further information or to register visit mybookingrewards.com or email enquiries@mybookingrewards.com





LET'S TALK BUSINESS...Pictured marking the launch of TripMate, a new online booking tool for business travellers and travel bookers seeking a simple and intuitive travel booking platform are Steve Fossett and Rachel Agourakis from Travel Professionals. The agency, which is based in Cobham, Surrey has introduced the tool as its latest product offering to complement its existing services for clients. It offers access to more than 400 airlines and 88,000 hotel and car hire suppliers in more than 23,000 locations around the world, as well as the ability to process Visa applications for a trip.

CLIA unveils Mekong sailings for 2018 Cruise Conference

CRUISE LINES International Association (CLIA) has announced details of the three-night river cruises that will take place after its first ever Asia Cruise Conference being held in Ho Chi Minh in April 2018.

Following business sessions on April 10 and 11, agents will join a cruise along the Mekong River on April 12 for three nights on a CLIA member cruise line ship including Pandaw, APT Guided Tours & River Cruises, Avalon Waterways and Ama Waterways. These sailings will give agents the opportunity to see first-hand the style of river cruising in Asia and the chance to experience the facilities on board including entertainment and dining options as well as shore excursions.

The Singapore Tourist Board is partnering with CLIA for this event and, in addition to the conference, agents looking to book early

will get the chance to opt to join a pre-fam to Singapore. The fam will allow agents to explore a city that many cruise lines visit and expand their destination knowledge in order to recommend trips to customers.

Andy Harmer, the association's senior vice president membership and director, said: "It is not without the help of agents that we have seen record numbers of Brits taking a river or ocean cruise; and we hope to see this increase next year as more people become interested in taking a cruise holiday to further flung destinations that include Asia. As the industry continues to develop we are delighted to be expanding our events programme with new and exciting opportunities to educate and inspire or travel agent partners."

For further information see cruiseexperts.org

Great Lakes USA region served by new carriers

TWO AIRLINES have announced that they will be flying new routes into the Great Lakes USA region from the UK.

Icelandair will run four flights a week via Reykjavik to Cleveland, Ohio starting in May 2018 and Icelandic airline wow Air will be introducing Cleveland and Cincinnati, both in Ohio, and Detroit, Michigan, to its portfolio of US destinations – with a new route from Stansted.

The new wow Air and Icelandair flights add two additional gateways into the Great Lakes, joining Chicago, Minneapolis St Paul and the existing Virgin Delta flight into Detroit, making it even easier for British travellers to explore the region.

The announcements follow the news Norwegian Air will fly to Chicago O'Hare from March 2018 from Gatwick Airport, using the Boeing 787 Dreamliner.

Toby McCarrick, executive director of the Great Lakes USA, said: "We are excited to see new carriers such as wow Air, Icelandair in 2017 and Norwegian in 2018 launching flights from the UK into the Great Lakes region. This helps to increase the variety of air travel on offer for the holidaymaker, making the region more accessible and cost effective. We are delighted to see the commitment from these airlines for this amazing region." To learn more visit greatlakesusa.co.uk or email info@cellet.co.uk

Super Break launches ultimate London packages

SUPER BREAK has launched new two-night 'Ultimate London' packages, combining overnight accommodation in the capital, coach or rail travel and a host of treats to offer agents easily promotable and fully commissionable packages.

Available on the popular pre-Christmas weekend break of November 17 and 24, the packages are priced from £199 per person and include two nights' breakfast accommodation in a three-or four-star hotel; top priced show tickets to Matilda, Wicked, Motown, The Lion King or Phantom of the Opera; a cocktail at Planet Hollywood; a three-course dinner at a choice of restaurants such as Hard Rock Café, Pizza Express, Tiger Tiger, Bubba Gump Shrimp Co. and more; 24-hour hop-on, hop-off Thames river cruise; Westfield discount vouchers; a late night London voucher giving free entry to various nightclubs; and return National Express coach travel from more than 100 stations in the UK.

Rail travel can be added instead of coach travel at an additional cost. For more information call 01904-436000 or visit superbreak.com/agents



Samoa's new international airline now open for winter bookings

SAMOA AIRWAYS (OL), Samoa's new international airline, has outlined its northern winter schedule as it prepares to launch services on November 14 from its hub at Faleolo International Airport (APW).

The schedule consists of six flights between Apia and Auckland and two services between Apia and Sydney per week, and will be valid up to March 24, 2018.

Guests travelling via Auckland to and from other parts of New Zealand will have the benefit of same-day connections (to and from Apia), while passengers travelling from around Australia via Sydney can connect right-through to Apia on the same day.

All flights will be operated using a 170-seat 2-class Boeing 737-800 with eight seats in Business Class and 162 seats in Economy. For details see samoaairways.com

New platform enables agents to offer bespoke experiences with local experts

TRAVEL AGENTS seeking authentic, tailored and truly local experiences for clients now have access to a new online community, Tripfuser, where a bookable hand-crafted trip is created specifically by local experts.

Agents can log into the platform to design a client's travel experience by creating a Wishlist or by searching sample trips in the Trip Gallery that can be booked as it stands, or personalised prior to the booking.

Client requirements are shared directly with local experts based in the travellers' destination of choice, who then respond with a personalised trip. The experts take the traveller Wishlist and apply their local knowledge to

shape a personalised web-based Trip Plan, which travel agents can share with clients. Once confirmed, bookings can be made through the secure platform.

The inspirational content and level of tailored local insight can offer an extra incentive for clients to book their next trip with agents, who will receive competitive commissions on all bookings.

Matt Beard, founder and CEO of the company, said the unprecedented level of personalisation offered through the platform makes the new service an industry first.

He said: "Tripfuser is the first major travel platform to offer this level of

bespoke travel planning, which allows agents direct access to an open marketplace so they can provide varied and competitive proposals for their clients.

"We created this platform to offer significant added value to agents and their clients. To date, it has been challenging for travel agents to find custom product tailored to their clients' interests without being in the destination to speak with locals directly.

Agents can now provide a higher level of service to clients looking for a bespoke itinerary catering to their individual preferences."

For more information visit tripfuser.com



EVERYONE'S BUDDY...Buddy the Budget Car Rental mascot dog is going on the road on a mission to raise travel agent awareness of the new Avis Budget Group agent portal, Beep. Beep is a new website that brings together sister brands Avis Car Rental and Budget Car Rental on the same platform for convenient one-stop shopping for travel professionals. The new portal also features destination and driving guides and training tools for agents. Buddy is reminding agents that Budget cars can now be booked in addition to Avis Car Rental through the trade with commission - and agents still have time to win a Fiat 500 in a booking incentive prize draw (automatic entry with bookings) which closes on October 14. Pictured promoting the incentive are Avis Budget Group's UK leisure team - from the left (back row) Lewis Johnson and Rebecca Godwin with (front row) Katy Stanborough, Maria Pierce and Sophie Nelson.

Premier & Thai Airways unveil joint campaign to highlight early bookings

PREMIER HOLIDAYS and Thai Airways have launched a joint autumn campaign encouraging people to book early for travel in January to April 2018.

Targeting both the family market and savvy travellers, the new destination campaign highlights that clients need to book ahead to secure the best room types and offers.

Agents can book a selection of exclusive added value early booking deals, which can be promoted via a range of promotional materials including glossy window posters and PDFs for social media. These can be downloaded from the operator's trade website. Travel agents can also benefit from a booking incentive, earning up to £150 for every inclusive booking to Thailand.

Tactical offers include 13 nights in Bangkok and Krabi from £999 per person; a 13-night Thailand island-hopping itinerary with stays in Koh Samui, Koh Phangan and Koh Tao from £1,289; and 12 nights exploring Bangkok, Elephant Hills (with full board and activities included) and Khao Lak from £1,399.

Clients can also choose to explore northern Thailand with a 13-night Chiang Mai and Cha Am twin-centre from £1,059.

All offers include flights with Thai Airways, breakfast and transfers, and are based on two adults sharing, travelling in April 2018. Travel is also available for this October and November and the campaign expires at the end of October. For more information or to book visit trade.premierholidays.co.uk or call 0844-493 7444.



Discover Hong Kong

East meets west in the buzzing 'sleepless city' that is Hong Kong, hosting a diversity of rich cultural experiences just waiting to be discovered.

A cultural melting pot of ancient Chinese tradition and contemporary cosmopolitan delights, this futuristic metropolis beckons to be explored far and wide. The harmonised balance between ancient civilisations and urban city-life has created an alluring spectrum of cultural attractions; from ancient mountain trails and mystic temples to luxurious designer retailers and state-of-the-art festivals.





Specialist Trip!

Earn DOUBLE Farebank Rewards on Hong Kong

packages booked 01 Sep -31 Oct 2017**

Cathay Pacific offer an extensive non stop flight network departing daily from London Heathrow and Gatwick and five times weekly from Manchester* Offering more choice and convenience than ever; enjoy inspired dining choices, ample personal entertainment and a warm attentive service. Simply sit back and relax, rest-assured that everything is taken care of. *Daily from 01 December 2017

Regal Kowloon Hotel ****

4 nights room only from

Includes reduced rates

Includes return flights with Cathay Pacific from London Heathrow and transfers. Valid for departures 01 May - 14 Jun 2018.

Cosmo Hotel Hong Kong ****

4 nights room only from

Includes reduced rates

Includes return flights with Cathay Pacific from London Heathrow and transfers. Valid for departures 01 May - 14 Jun 2018.

Hong Kong twin-centre Harbour Grand Kowloon 3 nights Harbour Grand Hong Kong 4 nights

7 nights room only from

FREE night at Harbour Grand Hong Kong

Includes reduced rates & one Includes return flights with Cathay Pacific from London Gatwick and transfers. Valid for departures 01 May - 11 Jun 2018.

WIN a place on the Hong Kong Specialist Trip!

Agents can win a place on the Hong Kong Specialist Club Incentive Trip travelling 24 - 27 October 2017, which includes entry to the Wine & Dine Festival, a Lantau Island Sunset Tour and much more!



How you enter:

- Complete ONE module and receive Hong Kong Tourism goodies including portable speakers, Power Banks and more!
- Complete TWO modules and you will be in with a chance to win Love2Shop vouchers!
- Complete THREE modules and you will also be in with a chance to join the Hong Kong Specialist Club Incentive Trip in October 2017!

Not a Hong Kong Specialist? It's easy to join! Simply register at www.SpecialistHK.com/uk to get started.

Call: 0800 014 7777 Visit: goldmedal.co.uk



HONG KONG TOURISM BOARD







newsbulletin



FORESTRY COMMISSION England is encouraging everyone to have a feel-good autumn through a new partnership with mental health charity Mind. 'Feel Good autumn' is a new initiative inspiring people to spend time in the forest to boost their wellbeing. The Forestry Commission has developed top tips and activities for practicing mindfulness in the forest, as well as events and workshops to get the nation feeling good. For details see forestry.gov.uk/autumn

Savings from Inghams

TO CELEBRATE Inghams'
20th year selling holidays
to Finnish Lapland, guests
booking a seven-night
stay to the resorts of Levi,
Ylläs and Saariselkä can
book the operator's 'Big 3'
excursions package and
experience a Super Husky
Safari, Super Reindeer
Safari and Shared
Snowmobile Safari from
£79 per adult, saving up to
£100 per person.

Children aged four-12 years also go free when an adult books and the deal, which ends on September 30, is based on selected dates throughout the season for new bookings only.

Collette announces eight new tours in main brochure launch for 2018/19

COLLETTE, THE four-star escorted touring specialist, has announced the launch of its new 2018/19 main edition brochure which showcases its most popular tours. Eight new tours have been added for next year, the operator's 100th year of tour operation.

Carl Burrows, the company's UK managing director, said: "We are really excited to be bringing our main brochure out earlier than ever before, on the back of customer demand and strong early bookings already for 2018 and 2019. We have had the best start ever to 2017 with trading up 25% year-on-year, and 2018 bookings already very strong. In our centennial year there will be a host of events taking place as part of our celebrations – so watch this space!"

The new brochure showcases all the ways in which the operator gives the customer more on tour including more expertise, flexibility and value through carefully crafted itineraries and expert tour managers leading every tour. There are plenty of choices too, with the ability to choose which airlines to fly with, where to dine on many tours with the 'Diner's choice' and how to experience a chosen destination through 'Choice on Tour'.

In addition to the new tours, the brochure also showcases

the company's private airport door-to-door transfer service, taking customers in style and comfort from their home to their chosen departure airport. On their return, they will be met in the arrivals hall and whisked back to their home. This is a direct service and does not involve making additional stops on route to collect or drop off other guests.

To encourage customers to book early for 2018, customers can save up to £500 per person on bookings made before December 24. They can also secure their 2018 holiday for £99 per person if they book before September 30. For details see gocollette.com

NEWS BITES

- THE 20TH edition of the premiere musical experience in the Caribbean, Dominica's World Creole Music Festival, is set to take place from October 27-29 and tickets are now on sale. A line-up of top local, regional, and international acts covering a diverse range of creole music will play over the two-day festival in Dominica's capital Roseau. Season tickets are available at £98 and nightly tickets are available at £38. Details at ticketpalcaribbean.com
- GOLD MEDAL and Travel 2, together with the luxury brands PURE LUXURY and Simply Luxury by Travel 2 have reported double digit growth in sales across the group. Luxury bookings are up by 16% and the average booking value for sales with PURE LUXURY and Simply Luxury have leapt up by a record breaking £1,000 year-on-year. Destinations which have shown the most growth year-on-year in terms of spend include Indonesia, Singapore and Florida up by 58%, 29% and 21% respectively.
- GARUDA INDONESIA is launching non-stop flights from Jakarta to London from October 31. The Indonesian flag carrier will be the only airline to operate non-stop flights on the route. See garudaindonesia.com
- SILVERSEA CRUISES and Fincantieri have announced the signing of a contract worth approximately 310 million euros for the construction of a new ultra-luxury cruise ship. The ship is due to join the fleet in 2020.
- TRADE EXCLUSIVE brands ThemeParkBeds.com and DoSomethingDifferent.com are now full members of ABTA.
- MAG AIRPORT group is launching a major new recruitment drive, called MAG Connect, in response to expected growth in the coming years. The scheme has been designed to give people from local communities the best chance of getting a job at a MAG airport by helping them with careers advice and travel costs.

BOOKING INCENTIVES

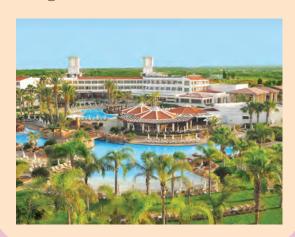
- SKI INDEPENDENCE has launched its winter 2017/18 brochure with a new agent incentive the chance to win a two-night stay at the five-star deluxe hotel The chedi Andermatt, GaultMillau Hotel of the Year 2017. For every european ski booking made between now and november 15, agents can be in with a chance of winning the prize, with the more bookings made, the more times agents can enter. Agents should email their booking references to marketing@ski-i.com with the subject line 'Win cHedi'.
- UNIWORLD BOUTIQUE river cruise collection has launched a new incentive which gives agents the chance to win a different grand prize each week by securing 2018 bookings. All agents that secure a 2018 cruise booking before october 15 will receive an adult colouring book and pencils, and be entered into a draw to win that week's grand prize. All bookings will also be entered into a separate draw during the campaign to win one of four fam places departing early 2018. Agents should send booking confirmations to agency.sales@uniworld.com
- UNTIL NOVEMBER 30, any individual agent who makes £15,000 or more worth of revenue across all of Serenity Holidays' six destinations will win a fridge full of goodies in time for christmas. in addition, any agents who make £10,000 worth of revenue will win a £50 gift voucher for a store of their choice. For details email trade@serenityholidays.co.uk
- FRED. OLSEN cruise lines has launched a new trade incentive to coincide with its consumer offer of a free 'all-inclusive' drinks upgrade on new bookings made on 58 selected sailings in 2018. running until october 18, the 'Fred. olsen's on the case!' offer rewards agents who make new bookings on selected product with the opportunity to claim a free case of wine with its new partner, Virgin Wines. Agents should quote the promo code 'FredWine' at the time of booking.
- IN PARTNERSHIP with Thomas cook Airlines, Attraction World is giving away five pairs of return flights for five top destinations in the US. For a chance to win, make an Attraction World or Thomas cook Airlines booking in las Vegas, new York, San Francisco, Miami or orlando by october 31 and email the references to getmetotheus@attractionworld.com

AGENT OFFER

SOUTH AFRICAN Tourism is hitting the road thisNovember to connect with travel agents acrossthe UK and Ireland. The SATSchool roadshow willtravel around key cities in the UK and Ireland fromNovember 13-16 offering opportunities for agentsto connect with 16 key South African tourismpartners, including local destinations, attractionsand excursion companies. Each session will start at09:30 and finish at 16:00. For details or to register email navreet@southafrica.net

AGENT OFFER

KANIKA HOTELS & Resorts has unveiled a new rewards scheme which entitles agents to a free holiday at one of its hotels when they make bookings. For four bookings made for a minimum seven-night stay staying between November 1 and March 31, 2018, agents are offered a complimentary seven-night stay for two people at their preferred hotel. For details email sales@kanikahotels.com and see kanikahotels.com



newsbulletin

Ski under the Northern **Lights with Ski Solutions**



WARNER LEISURE Hotels is highlighting its four-night Halloween breaks from £214 per person. The price is based on an October 30 arrival at Bembridge Coast Hotel, Isle of Wight and two adults sharing a standard room inclusive of the Simply Dine package (English and continental buffet breakfast and three-course evening meal). Halloween breaks are also available at Alvaston Hotel, Nidd Hall, Thoresby Hall Hotel and Littlecote House, the latter of which is ranked the third most haunted hotel in the UK. The breaks also offera selection of spooky entertainment including performances from theteam, Halloween quiz and scary movies. Guests can also enjoy pumpkin carving, fancy dress and ghost walks.

New sports arm from China Links

CHINA LINKS Travel has announced the launch of Sport Links Travel for overseas sporting events worldwide.

The new company is looking to work with both new and established agent partners, and will look to specialise in travel not just to Asia, but worldwide sporting events. These will include England's overseas cricket tours with destinations including New Zealand, Australia, Sri Lanka, South Africa, India and the Caribbean. Other events cover Formula 1 including Brazilian, Singapore, Italian, Monaco and the Japanese Grand Prix, along with the Six Nations rugby including France v England in Paris and the World Rugby Sevens Series.

For more information see sportlinkstravel.co.uk

Club Med introduces new resorts for December launch

WITH LESS than two months to go until the ski season starts, Club Med, is due to kick offthe season by welcoming two new resorts to its exclusive collection of alpine resorts, with plenty for all the family including both shorthaul and long-haul ski destinations.

Grand Massif Samoëns Morillon in France opens in December and is the operator's new 4T flagship family ski resort. Samoëns Morillon is situated in the heart of the Alps, offering 360° views. Located one hour and 15 minutes from Geneva airport, the ski-in/ski-out resort is the ideal shorthaul ski destination for families and offers direct access to the slopes from the ski equipment room.

The resort includes more than 400 rooms, kids' clubs from four months to 17 years, a dedicated ski room and snow garden for

children, an indoor and outdoor heated pool, gym and restaurant featuring a menu created by famed Michelin star chef, Edouard

Tomamu in Japan's Hokkaido resort is also new for December and is located in the Hidaka mountains. Surrounded by stunning scenery and with exceptional snow conditions, guests can explore 29 extensive ski slopes with a total length of 21.5km. This ski-in / skiout resort offers 29 extensive ski slopes with a total length of 21.5km and a range of additional activities alongside skiing.

These include snow trekking, snow rafting and sledging, along with an indoor heated wave pool and outdoor hot spring baths.

Located outside of the resort, quests can take a tour around the nearby ice village and try their hand at ice-skating, followed by a cocktail or two at the ice bar. There are also a range of kids' clubs for those aged two-17year old's.

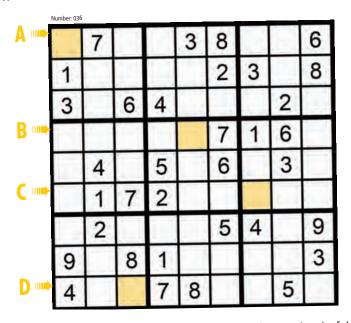
The hotel itself has two main restaurants to choose from, serving traditional Japanese food. The main restaurant offers a buffet style dining experience, while Haku serves an a la carte menu for something different.





Su Doku

Win a £50 M&S voucher in the travelbulletin Su Doku prize puzzle



Fill in all the squares in the grid so that each row, column and each of the 3×3 squares contains the digits 1-9.

Once you have completed the puzzle, simply identify the numbers that relate to the letters, A, B, C and D then e-mail the solution, with your name, company name, and full postal address plus phone and ABTA number if applicable to:

competition@travelbulletin.co.uk

Closing date for entries is Thursday, September 28th. Solution and new puzzle will appear next week.

The winner for 8th September is Corin Germany, Ultimate **Destinations in Norwich.**

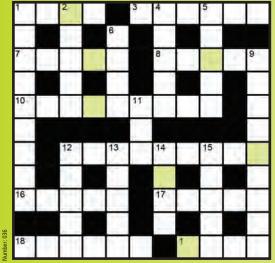
September 8th Solution: A=3 B=1 C=4 D=2

Where Am I?



Since 1927, this cinema palace has seen red carpet movie premieres, special events & academy awards. The theatre has the unique Forecourt of the Stars, which features cement hand and footprints of major movie stars from past to present.

Crossword



Fill in the crossword to reveal the mystery location highlighted by the green squares.

- 1. Cruise ship, Norwegian ____ (4)
- 3. Long-haul airline (6)
- 7. P&O operates ferries from this port to Calais (5)
- 8. Operator offering holidays to Greece, Cyprus and Turkey (5)
- 10. State capital of Iowa (3,6)
- 12. Hong Kong-based hotels and resorts company (7,-2)
- 16. Capital of Vietnam (5)
- 17. Famous Mission in San Antonio, Texas (5)
- 18. Home of the Cornish Tate (2,4)
- 19. Jeremy, host of a controversial tabloid talk show (4)

- 1. She is the Queen in Victoria and Abdul at a cinema near you (4,5)
- 2. Popular Swiss ski resort (5)
- 4. Capital of Jordan (5)
- 5. North African capital city (5)
- 6. The Ponte Vecchio spans this river (4)
- 9. Changi airport serves this destination (9)
- 11. Hotel brand, Premier
- 12. Peninsula between the Red Sea and the Med (5)
- 13. Gateway to Australia's Red Centre, ___ Springs (5)
- 14. Capital of the Austrian province of Styria (4)
- 15. Country where Lewis Hamilton recently won the Grand Prix at Monza (5)

For the solution to the Crossword and Where Am I? Please see page 42



2017/18 portfolio from If Only... with agent events planned across UK

IF ONLY... has introduced its 'Arabia & Indian Ocean' and 'Asia' 2018 and 2019 brochures and, along with key partners, is also promoting its new portfolio of resorts, hotel, tours, river and oceangoing cruises and rail journeys through a series of events entertaining 325 agents at exclusive dinners in 13 cities across the UK and Ireland.

The new brochures provide details of 350 properties, cruises and tours,

with comprehensive descriptions, details of services and facilities and lead-in prices.

The operator has added 25 new, carefully selected hotels, ranging from top end luxury five-star deluxe resorts to four-star offerings and the occasional three-star superior.

The company's founder and MD, Brendan Maquire, said: "Over the years we have fine tuned our brochures to become a compelling sales tool and a good reference document for our agents, and we're delighted with the feedback that we have received so far on these new publications. These new brochures also give hint at what is still to be revealed in our new website, which we will be rolling out in a month or so.'

Agents can order a supply for delivery by visiting agents.ifonly.net and clicking on the 'Contact Us' pull down menu

Spicing up the Barbados Food & Rum Festival

MICHELIN STAR winning head chef, Tom Aikens, is set to spice up the 2017 Barbados Food and Rum Festival, which runs from November 16-19.

Aikens will journey to the island often referred to as the culinary capital of the Caribbean, to join an award-winning line-up of local and international chefs. He will host the final night of the Gourmet Safari dinner series on November 19, preparing a specially selected menu at The Tides restaurant, situated on the island's luxurious West Coast.

The Gourmet Safari dinner series, spanning two nights, offers diners the opportunity to follow their favourite international chefs around the island, as they prepare speciality spreads across some of Barbados' finest restaurants.

All aboard a 'spook-tacular' ghost train for Halloween fun at the North Yorkshire Moors Railway

KIDS ARE invited to enjoy a spook-tacular Halloween at the North Yorkshire Moors Railway from October 26-29, where they can join a spooky journey at Pickering in their best fancy dress and then enjoy the train ride to Levisham station.

The 'fang-tastic' event includes a return non-stop trip, filled with tricks and treats and three spooky services will run each evening during the event at 18:00, 19:30 and, for the more daring, North Yorkshire Moors Railway is offering a 21:00 service with additional scares.

Chris Price, general manager at North Yorkshire Moors Railway, said: "We are delighted to be adding this new event to this year's season, as an extra special treat for October half-term. We look forward to welcoming visitors from near and far to experience the North Yorkshire Moors Railway at this magical time of year."

Adult and child tickets cost £20 per person including the return journey from Pickering to Levisham with live actors and a Halloween activity bag, consisting of crayons, selfie props, selfie frames and an activity sheet.

To book tickets or for more information visit nymr.co.uk/halloween-train

Regional UK flights to North America from Riviera Travel

RIVIERA TRAVEL is now offering UK regional flights to North America via Dublin with Aer Lingus for the first time, including additional departures from Manchester, Birmingham, Edinburgh, Glasgow, Bristol, Isle of Man and Leeds Bradford. The stop at Dublin means customers will receive USA pre-clearance immigration, enabling them to enter North America as a domestic USA flight passenger. This will avoid long queues at customs on arrival into the US, which can often take up to two hours. In addition, the operator's customers will not need to worry about changing terminals when arriving in Dublin, as flights to North America depart from the same terminal. They will only need to check in their bags in

once, when they start their journey in the UK. Joseph Grimley, the company's head of agency sales, said: "We're very excited to share the news that Riviera Travel customers now have the opportunity to travel from more regional airports around the UK to North America with less fuss, stress and waiting around.

"The long queues at immigration can sometimes put people off making the trip to the States. Our additional regional departures make our range of North America tours even easier for our agents to sell - who wouldn't want this extra convenience and time saved to do more fun things upon arrival?"

For more information see rivieratravel.co.uk

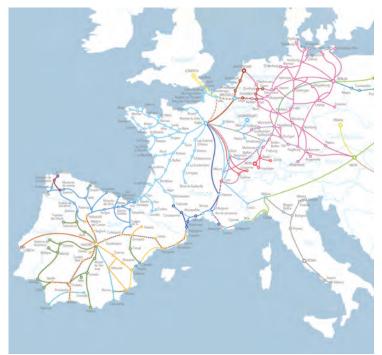


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Industry Insight by...





September brings a time of change in more ways than one says Andy Stark, managing director of The Global Travel Group

"September is that moment to

re-focus, to plan for the end of

the year with an eye on the

January busy booking period

quickly approaching"

THERE'S SOMETHING about September that takes me back to being a child. Driving to the office last week, I watched the scores of kids, from tiny tots to some taller than me, dressed in brand new school uniforms, with fresh haircuts and rucksacks bigger than they were, all in freshly polished new shoes. I couldn't help but chuckle when I looked down at my own feet on the car pedals sporting a shiny new pair of shoes that I'd polished that very morning while I scratched the back of my freshly shorn hair. Old habits die hard, and the "back to school feeling" in September is definitely one of them.

If you think about it, I guess it's not really all that different for those of us lucky enough to work in travel. After the lazy days of the August Bank Holiday, September represents that noticeable stepchange in the pace of the travel industry life. We get back from our summer holidays, our members see a full roster of staff for the first time in a while, with all of them (hopefully) feeling refreshed and raring to make the most of the mini-peak period ahead. Customers see their tans start to fade as the British autumn pokes it head above the horizon. As their sense of post-holiday bliss gives way to the humdrum of everyday life, attention shifts to the next big adventure, the next week of escape, the next holiday to remember.

At the Global Travel Group, we know that our members experience the same backto-school feelings. It's a busy time for everyone and it's important that as a travel group we are there to support agents in maximising the potentials that September has to offer.

We are in the process of rolling out new marketing tools, ever better commercial partnerships and more competitive deals, as well as new ways to learn and develop as travel professionals. September is that

moment to re-focus, to plan for the end of the year with an eye on the January busy booking period quickly approaching.

Our marketing team's focus on developing The Global Travel Group's digital marketing offering for our members will pose opportunities to develop new marketing acumen in the months ahead. The exciting programme of revitalised e-learning that we will be rolling out over the next few months will be invaluable for continued professional development. I'm really proud that our very first Global Network of Women conference will take place in October. It gives our members a chance to share in the expertise of our guest speakers, and to take part in an afternoon of one-to-one networking. After all, the best learning resource we have in the travel industry is each other.

It's not been an easy couple of weeks in the world of travel and we have all been dealing with the challenges and concerns faced by our businesses, our customers and our industry partners. As a travel community, we are resilient and we'll knuckle down to support our colleagues and customers most affected by recent events. Once the time is right for these beautiful destinations to welcome back travellers, we will be there as an industry to support them all the way.

Once upon a time (a long time ago, as some of my

younger team members like to remind me), the end of the long summer holidays, the drawing in of the evenings and the slight chill in the air would have got me down. Now though it puts a spring in my step and a fire in my belly. Perhaps that's what comes of growing up, or perhaps it comes from

working in an industry you love. It goes without saying; I now look forward to that back-to-school moment. It's a chance to grow and find success... and I get a shiny new pair of shoes out of it too!



invites you to attend a

Luxury Holidays Showcase

agent networking evening

Agents come and join the Travel Bulletin team and leading luxury suppliers at this informative and fun agent event. Through a combination of networking and presentations we will enable you to discover the paradise that is luxury holidays. From unique hotels to once in a lifetime experiences, you will learn how to deliver your clients their dreams

> Tuesday 3rd October,
>
> Denbies Wine Estate Dorking Surrey

Registration: 18:00 hours Networking & Presentations: 18:30 hours Dinner, Entertainment & Prizes: 20:00 hours

Carriages: 21:30 hours

To confirm your place at this amazing event, email the names and job titles of up to 5 staff members by

Wednesday 27th September 2017 to: hannah.carter@travelbulletin.co.uk or telephone:

020 7834 6661

For more information.

HEADLINE **SPONSORS**













SPONSORS



















MONDAY SEPTEMBER 4 saw the arrival of Travel Bulletin's annual Star Awards evening, which this year took place at the prestigious five-star Langham Hotel in London. Dressed to impress and with an atmosphere buzzing with anticipation, agents and suppliers came together to see who would be crowned winners of the industry's highest accolade, the coveted Travel Bulletin Star Award, chosen by our travel agent readers.

Year after year, the Star Awards continue to grow and now, in our 21st year, we presented a total of 32 star awards across five main categories - Smooth Operators, Sea Captains, Landlords, High Fliers and Dream Destinations.

Backed by some fantastic sponsors, including Attraction World, Jetset, Melia Hotels International and Birmingham Airport, the star-studded event welcomed comedian, actor and writer, Hal Cruttenden, as the host, whose one-liners and witty humour entertained the crowds.

Over the course of the evening attendees also had the opportunity to enjoy a welcome reception, a lavish three-course dinner, entertainment provided by the West End musical phenomenon, WICKED, and fun and games late into the night.

Sponsored by Birmingham Airport, the fun photo booth went down a storm, as did the large-scale Scalextric set for guests to race one another and really get the adrenaline going.

Soon it was time for attendees to really let their hair down and bust out some moves to the DJ's tracks, which played a selection of new and old tunes to meet all tastes.

Star Awards winners, along with agents, sponsors and other suppliers danced the night away until the wee hours of the morning to celebrate the annual event and their wins.

Upbeat and enthused, it was time to wrap up the Star Awards and wish all the deserving winners a huge congratulations. That is, until next year, when we discover if they've managed to beat off the competition and hold on to their titles.

Covering all the winners, runner-ups and finalists over the next few pages, you can discover what they thought of the evening and how they feel about winning.

Key to the Star Awards success is of course you – our Travel Bulletin readers - so we'd like to extend a huge 'thank you' for making this annual event possible and such a huge success.

So, here's to your deserving winners of 2017; long may they continue to support the trade as you've continued to support them.



Congratulations to the following Jetset prize winners!

1st place – a place on a Jetset VIP fam trip was won by Kerry Brown of Newells Travel in Tavistock
2nd place – a London theatre night package for two was collected by Claire Morgan of Tailor Made Travel in Penarth
3rd place – a Hotel Chocolat hamper was won by Leanne Miller of Cumbria Travel in Whitehaven









Tweets From The Night

@VikingTradeUK
So happy to have won
Star River Cruise Line at
@TravelBulletin
#TBStarAwards! Thanks
again to all who voted

@AWTEuk
Congratulations to all the incredible winners last night #TBStarAwards
@TravelBulletin
#celebrations

@Vertical group_ Vertical are winners of the 2017 #tbstarawards travel technology company of the year. What an honour!!! GTravelCubeUK
Runner up for Star
Accommodation only
provider...We'll take that!

GKocco74
Beautiful evening at #TBStarAwards and we even won an award as Best Heritage and Cultural Destination!!

@CathieodeaTC
Well done @jet2tweets
#tbstarawards Star
short haul operator. Your
first year @STN_Airport
has certainly helped us
in the South









Thank you for voting us

as your 'Star Escorted Tour Operator' in the Travel Bulletin Star Awards 2017



Visit us at WWW.TITANAGENTS.CO.UK

Navard bulletin STAR AWARDS 2017

SUNSET



Star Short Haul Operator



Winner: Jet2Holidays

Runner up: Classic Collection Holidays

Finalists: Cyplon Holidays, Kirker Holidays, Prestige Holidays,

Thomas Cook

JET2HOLIDAYS IS the UK's third largest holiday operator and a top choice for independent travel agents. We're now celebrating ten terrific years of selling package holidays you can trust and with more than 40 of Europe's best-loved beach destinations from a choice of nine UK airports - including our new bases in Birmingham and Stansted - we're spreading the sunshine!

We wrap up Jet2.com flights, a choice of two- to five-star hotel accommodation, 22kg baggage, transfers and ATOL protection for £60 per person deposit. Plus, thousands of free child places and free resort flight check-in add up to even more great value.

Our choice of holidays just keeps on growing! We have seven specialist brochures that give a taster of each range: Summer Holidays, Winter Holidays, Family Holidays, Indulgent Escapes, On Tour and Jet2CityBreaks. Our latest addition to the line-up is Jet2Villas, which mixes the freedom of a villa holiday with package perks like our £60 per person deposit.



Star Long Haul Operator

Winner: Sunset Faraway Holidays

Runner up: Travel 2

Finalists: Gold Medal, If Only..., Jetset, Kuoni,

Premier Holidays

WINNING STAR Long Haul Operator was an unbelievable surprise and one that we have worked hard to achieve by offering you all the best service we can every day.

In today's turbulent marketplace Sunset have the support of our agents to thank for allowing us to serve you and your customers. We are so proud to be one of the last remaining family independent long haul operators serving the UK travel industry. Thank you from all of us to all our dedicated agents who voted; without you we would not still be trading after 37 years (!) and we look forward to another successful year working together to help you and your clients book their dream holiday.

New for Sunset Faraway Holidays is our tailor made brochure out next month which will include our revamped Africa programme. We have expanded in our seventh year and have now opened a new sales office in Mauritius. Here agents will also gain from using our local Indian Ocean team who have first hand knowledge, contacts and real time deals for you over and above the market. Our existing call centre team in the UK continue to thrive and we value their concierge expertise and the personal service they can provide.

A HUGE THANK YOU once again!





Star Luxury Operator

Winner: Classic Collection Holidays

Runner up: If Only...

Finalists: Carrier, ITC Luxury Travel, Pure Luxury, Simply Luxury

THANK YOU for our Star Luxury Operator Award! Since Nick Munday purchased the company 15 years ago, he has pursued excellence in all aspects of the business and is delighted with our award-winning status. He's also proud that more than 98% of our customers would choose to book another luxury holiday with Classic and would recommend us to their family and friends.

CLASSIC COLLECTION

Our reservations team is comprised of motivated travel experts who know the importance of delivering the right tailor-made holiday to match customers' expectations and it is the flexibility of the product and the ability to book complicated itineraries and multi-centre trips that has led to our success.

Our on-the-road executives are available to train agents and an equally important role is for them to report back to the marketing team about holiday trends and expectations. It is the strength of these relationships, together with the company ethos to treat others with the highest professionalism - customers, agents and suppliers alike, which ensures Classic goes from strength to strength. We loathe the computer-says-no culture, and so offer a superior yes-service by telephone or live chat. Our website, although informative, is non-bookable, and instead we provide a freephone number for agents to contact us up until 22:00 each evening.



WE WOULD LIKE TO SAY A BIG

THANK YOU

TO ALL OUR TRAVEL
TRADE PARTNERS FOR
VOTING US

STAR SHORTHAUL OPERATOR 2017







FLEXIBLE STAYS











Star Escorted Tours Operator

Winner: Titan Travel Runner up: Wendy Wu Tours

Finalists: Collette, Cosmos, Newmarket Holidays, Riviera

Travel, Saga Holidays

HERE AT TITAN we are absolutely overjoyed to have won the Star Escorted Tour Operator award for 2017.

Louise Sword and Alana Jones from the Titan agency sales team, who attended the superb event in London, have both expressed how delighted they are to have received this incredible award, and would love to take this opportunity to thank all the agents who took their time to vote for us time and time again, enabling us to win this prestigious accolade for more than five years in a row!

Edwina Coppock, our agency sales manager, agrees. She said: "It means so much to all of us at Titan to have such fantastic support. Titan's trade sales are still showing amazing growth, not only due to our ever-growing portfolio of products but also our brilliant agency sales team and of course our fabulous trade partners. It really is an honour to be so highly-regarded in the trade."

Next year is set to be a special year for the company as it will mark our 40th anniversary and we'll be announcing some exciting events to celebrate this over the coming months, so watch this space. Thanks a million from everyone at Titan!







Star Holiday Parks Operator

Winner: Haven

Runner up: Hoseasons

Finalists: Butlins, Eurocamp, Pontins

HAVEN OFFERS 36 holiday parks located across the UK, providing families with a place to escape from everyday life. With more than 40 years' experience in crafting family holidays, we know what makes a guest's stay feel safe and memorable, and we offer accommodation to suit every budget - from Standard to Platinum with all the home comforts. There's also plenty to do; from splashing around in the pools, archery and crazy golf to learning a new skill with our Nature Rockz activities.

Travel agents are integral to our business which is why we have a dedicated travel trade team offering a variety of support including flexible training, free day passes, educational breaks, exclusive trade discounts, booking incentives and an agent site where you can download selling tools and book online. Our continued dedication and support is the reason we believe we have won this award, and we are extremely thankful to the trade for all your votes and support.

There's plenty to look forward to in 2018 with a new look brochure coming out soon, a refreshed training course and a revamped booking site. There are investments and developments too which will all be revealed. Watch this space...!

September 22 2017 travelbulletin 21



KUONI



Star Weddinngs & Honeymoons Operator

Winner: Kuoni

Runner up: Sandals Resorts

Finalists: Beachcomber, Cyplon Holidays, Olympic Holidays,

Planet Holidays

FOR MORE than 50 years Kuoni has been helping couples tie the knot in style and making their honeymoon an amazing experience they'll remember forever.

Our team handpicks hotels and resorts around the world with honeymooners in mind, so they always look for details such as private pools, baths with a view and exquisite dining - those special ingredients which make a trip magical. Our wedding venues are all romantic choices and our service is bespoke for every couple.

We're delighted agents voted for us in the Travel Bulletin Star Awards, so our thanks to everyone who has worked with us this year.

Our worldwide collection has expanded which means agents will find more premium resorts in Italy and the Mediterranean for the year ahead, as well as the Far East and Indian Ocean and beyond. With more training events, sponsorships and events planned for the year head, we've got a team who are knowledgeable and experienced so can handle any special trip with the love and care your customers deserve.

Thanks to everyone at Travel Bulletin and the readers who voted for us.



Thank you for all your votes and continued support!

We are thrilled to have won the Star Holiday Parks
Operator Award

AWARDS
WINNER
2017



Smooth Operators



Star Add-Ons Operator

Winner: Attraction World Runner up: Holiday Extras Finalists: A2B Transfers, DoSomethingDifferent.com, Lounge Pass, Super Break, TravelCube



WE ARE honoured and delighted as always to win Travel Bulletin's Star Add-Ons Operator! Awards are never taken for granted and to win is always a privilege. Thank you to all the agents who voted for us and made winning this award all the more special!

Being 100% trade, Attraction World devotes all its time and efforts into servicing our agents. This can be anything from staff trainings, to conferences to special sales days or simply providing flyers, giveaways for events, selling tips and guides. Our call centre is open seven days a week to answer any queries and we always have an out-of-office contact if it's outside our normal opening hours. Our agents are our customers – to us they are vitally important.

Watch out for exciting new incentives coming your way and some great new packages on city destinations to offer your customers great value for money options, including all the main things to do in that destination. Just launched we have 'Go See Do ROME', 'Go See Do BARCELONA' and 'Go See Do PARIS'.

Thank you again to all our agents and we very much look forward to getting to know you even better in the coming months!







SUNSET FARAWAY HOLIDAYS

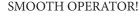
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Register today!

www.sunset.co.uk

020 8774 7100

enquiries@sunset.co.uk



Thank you to all our agents who voted in this year's TRAVEL BULLETIN STAR AWARDS! Sunset is now 37yrs this year – We won BEST LONG HAUL TOUR OPERATOR 2017 To thank you all we are running a WIN a LUXURY trip to MAURTIUS worth £3000!

Please log on now and see how you can WIN big! Its an EASY one... anyone can Win! www.sunset.co.uk/win

Good Luck & Thank you!









AITA AITA BABTA



Star Family Holidays Operator

Winner: Cyplon Holidays Runner up: Jet2Holdiays

Finalists: Classic Collection Holidays, Club Med, Mark Warner,

Thomas Cook

ALL OF the team here at Cyplon Holidays are extremely proud and excited to have been named The Star Family Operator at this year's Travel Bulletin Awards. We want to thank every agent and homeworker who took the time to vote for us this year and, of course, a special thank you to all of you that trust us with your clients' holidays year after year.

Over the past few years we have evolved into a real multi-destination luxury tour operator, and we are continuing to build on our brand, our product range and our fantastic team - both in-house and on the road.

The trade is, and has always been, our main focus and we continue to support agents on a daily basis with training, marketing, fam trips and some of the best incentives in the business.

We look to the future with great excitement and cannot wait to share our 2018 plans and new destinations with you all. All that's left to say is thank you so much for your support and we look forward to building on our relationships further in the near future.

Call 0800 008 7288 | live chat | www.classic-collection.co.uk



YOU GUYS OFFICIALLY



You sure do. Thank you a million times for voting for us as

Star Holiday **Add-Ons Operator**

at this year's Travel Bulletin Star Awards











Star Supplier Sales Team

Winner: Gold Medal & Travel 2 Runner up: Jet2holidays

Finalists: Attraction World, Jetset, Titan Travel



WE ARE absolutely delighted to be awarded the 2017 Travel Bulletin Star Supplier Sales Team. The fact that this award has been voted for exclusively by travel agents across the UK makes it all the more significant as we work hard to ensure our agent partners are well looked after and up-to-date on all things Gold Medal and Travel 2.

Since restructuring the on the road sales team in 2015, our team of ten key account managers have been focused on delivering a more personalised service to our agents together with store visits, training, incentives and events, so it's great to see that agents have seen the benefits of this and recognise the team for their hard work.

Looking ahead, we plan to continue to provide agents with everything they love about Gold Medal and Travel 2 great products at market leading prices combined with more fam trips, bigger incentives, enhanced technology and marketing materials to support agents in securing those all important bookings.

Star Adventure & Activity Operator

Winner: G Adventures Runner up: Intrepid Travel

Finalists: Club Med, Exodus, Explore!,

Mark Warner, Neilson



EVERYONE AT G Adventures is thrilled to have retained our title of Travel Bulletin Star Adventure & Activity Operator for the second

We're extremely proud of the relationships we've developed and grown across the UK travel industry, which enables travel agents to confidently sell our adventure tours to their customers. The response this year has been fantastic, and we'd like to say a huge thank you to everyone who voted for us.

With more than 700 different trips for people of all ages and interests, we specialise in small group adventure travel that enables authentic, immersive experiences with local communities, while introducing travellers to some of the most iconic and wondrous places on earth. Of course we love travel, but we work every day to transcend it: connecting people to help reduce poverty, create happiness and leave the planet a little bit more perfect.

As we look to the future, G Adventures is doubling down on this commitment to social good, recently launching our ambitious '50 in 5' initiative; a five-year plan to integrate 50 new social enterprise projects into trips by 2020, empowering our travellers to help us positively impact even more people through responsible, meaningful fun.







Star Worldwide Theme Park or Attraction

Winner: Walt Disney World Resort Florida **Runner up:** SeaWorld Parks & Entertainment

Finalists: Dubai Parks & Resorts, Ferrari World Abu Dhabi,

Universal Orlando Resort





WE'RE DELIGHTED to have won this award - travel agents are so important when helping guests choose the Walt Disney World Holiday that's right for them, and we're committed to giving agents the training and tools to do this.

We've recently added two new modules to our Disney Stars online training platform, on Pandora – The World of Avatar and on the key features of the Free Disney Dine campaign, to ensure agents know that this includes enhanced beverage options for 2018. We also have a dedicated website – disneytravelagents.co.uk - for agents to discover a wealth of information about our parks and resorts.

We work with Visit Orlando on a series of training roadshows around the UK, and in addition to our main educational programme, hosting agents at Walt Disney World, we also support the annual Superfam. This recently took agents directly to the heart of the magic to experience first-hand all of the exciting new developments at the resort, including the new Frozen attraction at Epcot and the new Happily Ever After night-time spectacle at Magic Kingdom Park. Over the coming months we look forward to sharing details of Toy Story Land, opening summer 2018 at Disney's Hollywood Studios, and the new Star Wars: Galaxy's Edge coming in 2019.

AVIS°

Star Car Rental Company

Winner: Avis

Runner up: Flexible Autos

Finalists: Affordable Car Hire, Alamo, Europcar, Your Car Hire

THE AVIS leisure sales team are thrilled to have won this year's Travel Bulletin award for Star Car Rental Company.

It has been a busy 18 months for the team and we are proud that we continue to be the car rental company that agents and trade partners can rely on to deliver quality service, with an extensive range of cars at some of the best prices, almost anywhere in the world.

The past year has been especially productive with more emphasis than ever on the trade, with the launch of a new agent platform, BEEP, which we know you love. Not just a one-stop-shop for Avis, but also introducing sister brand Budget to the trade. The next 12 months will see further developments of BEEP along with more training, competitions, incentives and events. We also have some exciting product developments in the pipeline and look out for the ability for frequent traveller points and miles to be earned when booking car rental with us; a unique selling point for customers booking with you, the agent.

So once again, thanks a million for your support and for voting for us. We will continue to be your Star Rental Company and work closely with all of you in 2018 and beyond. From everyone here, a big Thank You!





Star Luxury Hotel Brand

Winner: LUX* Resorts & Hotels Runner up: One & Only Resorts

Finalists: Banyan Tree Hotels & Resorts, Belmond, Melia Hotels & Resorts,

Shangri-La Hotels & Resorts

AT LUX*, every moment matters: we've banished thoughtless patterns and created simple, fresh and sensory experiences to indulge clients throughout their stay.

We're here to surprise and delight our guests, with generous touches and creative details that make the ordinary truly extraordinary. With innovation always at our core, we'll unveil a fresh new perspective on Mauritius this December with LUX* Grand Gaube, a re-imagined resort unlike anything else on the island.

We always strive hard to enhance the quality of services offered and to meet the expectations of our clients. These results give us tremendous pride and pleasure since they come from our travel partners, and they highlight the outstanding work of our teams who are passionate and dedicated to making each moment count for customers. Thank you!





1 HOUR FROM *BARCELONA*



PORTAVENTURA WORLD. 3 PARKS. 5 THEMED HOTELS AND 3 GOLF COURSES. ALL ON THE SHORES OF THE MEDITERRANEAN



All the team at PortAventura World Parks & Resort are delighted to have won the BEST EUROPEAN THEME PARK 2017 in the Travel Bulletin Star Awards.

MANY THANKS FOR YOUR SUPPORT!















Star European Theme Park or Attraction

Winner: PortAventura World Runner up: Siam Park

Finalists: Disneyland® Paris, Efteling,

Europa-Park, Terra Mitica

WE'RE EXTREMELY honoured to have won Travel Bulletin's Star European Theme Park award for the second year running. It really is a testament to the growth and development of PortAventura World, especially this year with the launch of Europe's only Ferrari Land theme park.

The addition of Ferrari Land to PortAventura World Parks & Resort makes it the largest family leisure and holiday resort in Europe, and from April this year, it is now home to Europe's tallest and fastest rollercoaster.

Not only is the resort a short distance from Barcelona, but it also boasts a combination of four- and five-star themed hotels and a business convention centre which is perfect for trade conference events.

Our primary objectives for 2018 are to increase awareness within the travel industry, as well as promote the resort as a family-friendly destination that offers a range of experiences. The extensive range of leisure facilities also includes three golf courses and a private Beach Club. With three fantastic parks, record-breaking rides and a strong leisure offering, we have been able to position PortAventura World Parks & Resort as a leading European resort and we will continue to build on this growth to achieve further success in 2018.



Star Accommodation-Only Provider

Winner: bedsonline.com Runner up: TravelCube

Finalists: bookabed.co.uk, Excite Holidays, Expedia TAAP, Getabed.co.uk

BEDSONLINE HAS once again been awarded Star Accommodation-Only Provider of the Year at the Travel Bulletin Star Awards. Winning this prize for the fourth time is a real achievement and everyone here would like to express their gratitude and thank agents for all their support and votes.

The company was formed in Spain in 2004 and exclusively caters to travel agencies worldwide. Our platform distributes accommodation and ancillary products for more than 30,000 agencies in 30 source markets, including Spain, Mexico and the UK. To all of them, we deliver a product portfolio of more than 120,000 hotels, 12,000 activities, 20,000 transfer routes and 142,000 rental car products, available from 185 different countries.

Since our beginnings we have always been innovators in technology and we are delighted to announce that our expansion plans for the forthcoming years include a clear focus on expansion into the Americas; driving growth in South East Asia, in particular China; increasing the number of products and consolidating our position as a strategic provider for travel agencies worldwide.

This distinction is very important for Bedsonline because it demonstrates how the team strives to surpass agents' expectations on a daily basis through our commitment to providing quality products, as well as an easy-to-use booking tool and a huge customer service team with 24/7 support in 20 different languages.

We would like to say thank you again for all your support and we look forward to working with you closely in 2018!





Thank You

AT LUX*, EACH MOMENT MATTERS:

We've banished thoughtless patterns and created simple, fresh and sensory experiences to indulge you throughout your stay with us. We're here to surprise and delight our guests, with generous touches and creative details that make the ordinary truly extraordinary. With innovation at our core, LUX* is always doing it. This December, we'll unveil a fresh new perspective on Mauritius with LUX* Grand Gaube: a reimagined resort unlike anything else on the island.

We always strive hard to enhance the quality of services offered and to meet the expectations of our clients. These results give us tremendous pride and pleasure since they come from our partners themselves. Indeed, they highlight the outstanding work of our teams who are passionate, and dedicated to make each moment count for our customers.

UX*

RESORTS & HOTELS

Landlords





Star Travel Technology Company

Winner: Vertical Systems Runner up: Travelport

Finalists: Amadeus, Comtec, Sabre, Traveltek

A HUGE thank you from us all at Vertical Systems for voting us your favourite travel technology supplier - the team was delighted with another win!



Next year will continue to be a challenging year for you with changes to credit card fees and GDPR; we're already one step ahead and working with many agents to ensure our systems support you and that your processing is compliant, prior to the introduction of the new regulation next year.

And for those of you who are reviewing your telephony, our VoIP and telephone costs continue to fall as we increase our buying power, so you'll save money on telephone bills and also have the opportunity to bolt on a few extras.

The customer journey is more important than ever, enabling you to stay ahead of your competitors, and we have continued to develop tools and platforms that are reliable, efficient and use the minimum of input to produce good, accurate information for your customers. If you have not had the latest demo, email sales@verticalsystems.co.uk and an account manager will be in touch.

We've invested in new servers to provide better service for our customers, we've handled £276m worth of transactions over the last 12 months, our new Dashboard gives easy access to all your products with one click and our new customised wallboards providing call information for agents have completed their trial and are now available for roll-out. It has been a productive year and our successes have been down to your belief in our systems. Bring on 2018!



Thank you so much to those that voted us as your STAR CAR RENTAL COMPANY! We're so happy with the support we've received.

Don't forget to enter our 'Win a Fiat' competition!

Simply enter all your Avis and Budget bookings on **www.abgbeep.com** and be in with a chance of winning a brand new Fiat!





WE'RE DELIGHTED to receive this fantastic award and would like to thank all the travel agents who voted for Manchester Airport. This year has been an incredible one for the airport, with record passenger numbers, the beginning of work on our £1billion transformation project and expansion by lots of our airlines.



Star Airline for Training & Incentives

Winner: Emirates

Runner up: Virgin Atlantic

Finalists: Air New Zealand, Etihad Airways, Qatar

Airways, Turkish Airlines, United Airlines

Star Business Airline

Winner: Emirates

Runner up: Etihad Airways

Finalists: Air New Zealand, British Airways, Qatar

Airways, Virgin Atlantic



High Fliers





It's celebration time for the team at Jetset as, from the left, Chloe Smyth, Sarah Poulton, Loraine Mehta, John Bond, Madeline Mcfadden and Paula Campbell, collect the award for Star Scheduled Flight Consolidator.

Star Scheduled Flight Consolidator

Winner: Jetset

Runner up: Gold Medal

Finalists: Faremine, JTA Travel, Major Travel, The Holiday Team



WE ARE delighted to have been awarded Star Scheduled Flight Consolidator in 2017. We thank every agent that voted in the awards and pledge that we will be vigorously defending this accolade in 2018 by continuing to provide what agents need.

In 2018, Jetset turns the ripe old age of 50! We're still uncompromisingly independent and still stubbornly holding onto that old-fashioned value of 'Client is King', but we're also committed to providing a modern twist to the business in the form of our cutting-edge technology.

JETS, the overarching website dedicated to the trade, hosts a unique flight booking system with more than 200 airlines feeding the site with last seat availability. Package Pal is the site's award-winning package building tool; it's fully flexible and fully ATOL-protected packages can be built with a few clicks. With all of our airlines complementing more than 250,000 global properties, we challenge anyone to find a destination that we are unable to build a package around.

There are four cornerstones to our success: a flexible approach, superior service, innovative systems and some of the best travel agents in the UK. We value our agents and never take for granted the support they provide.



Thank you for voting us Star UK Airport!

Manchester Airport - The UK's Global Gateway In The North.

Watch out for a new trade incentive coming soon!



Patrick Alexander
Head of Marketing
Manchester Airport



Nico Spyrou

Travel Trade Marketing Manager

Manchester Airport

Contact us:

Email: traveltrade@manairport.co.uk
Facebook: 'Manchester Airport Agents'

Twitter: @manairporttrade Phone: 0161 489 3311



Photograph ®Hufton+Crow

AWARDS AWARDS WINNER 2017

MADE FOR THE STARS

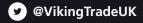
That's each and every one of you who voted Viking **Star River Cruise Company** at this year's brilliant Travel Bulletin Star Awards.

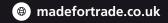
We'd like to say a huge thank you to all the agents out there who not only put us first, but who continue to support us all year round. We really couldn't do it without you. Just another shining example of great team work.

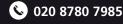


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Star Family Cruise Company

Winner: Disney Cruise Line

Runner up: Royal Caribbean International

Finalists: Carnival Cruise Lines, P&O Cruises, Princess Cruises, Norwegian Cruise Line

THANK YOU to Travel Bulletin for this award. Over the summer we hosted hundreds of UK travel agents on ship tours around the UK on the Disney Magic during her European programme, helping to give agents the experience to communicate the 'Disney difference' to quests.

We also offer travel agent special offers on selected sailings so that they are able to take their holiday on one of our ships and enjoy our magical theatre productions, character experiences and award-winning kids clubs first hand.

We've recently revamped our Disney Stars online training programme, adding modules that include how to sell the Ultimate Disney Holiday, combining a stay at Walt Disney World with a Disney Cruise from Port Canaveral.

Our team of business development executives have visited hundreds of travel agencies this year to help them grow their Disney Cruise Line business, and over the coming months we will be working with travel agents to help them understand the key features of Castaway Cay, Disney's private island in the Bahamas, and also sharing more information on the new Beauty And The Beast musical stage spectacular that debuts this autumn on Disney Dream.



\$SILVERSEA



Star Luxury Cruise Company

Winner: Silversea Cruises

Runner up: Regent Seven Seas Cruises

Finalists: Azamara Club Cruises, Celebrity Cruises, Cunard, Oceania Cruises, Seabourn

DISNED (RUISE LINE

WE WOULD like to take this opportunity to say a big thank you to all agents who, once again, voted Silversea 'Star Luxury Cruise Company'. We are delighted with this award and feel this demonstrates the success and strength of the relationships we have built with the trade over the years.

As the luxury cruise industry expands year-on-year, we continue to focus on innovation and offering superlative European service. The addition of Silver Muse expands our fleet to nine ships, and has once again raised the bar in the ultra-luxury cruise market with a wealth of enhancements to the onboard experience. In 2018, Silver Muse will sail to more than 150 destinations in 58 countries, including four new ports. Next year will also see Silversea's expedition ships call at more than 250 new destinations and 2018 will be the inaugural calendar year for Silver Cloud in the expedition fleet following her conversion, making her the most luxurious cruise ship for expeditions.

We're committed to supporting the trade by offering a dedicated trade support team, UK-based reservation team, training sessions and marketing support. We look forward to even stronger relationships with you, the travel trade, and to continue building our reputation as the best luxury cruise line.

Star Company for Training, Incentives & FAMS

Winner: Royal Caribbean International

Runner up: P&O Cruises

Finalists: Fred.Olsen Cruise Lines, Norwegian Cruise

Line, Scenic Cruises, Uniworld River Cruises

RoyalCaribbean
INTERNATIONAL
WHERE EXTRAORDINARY HAPPENS

ROYAL CARIBBEAN prides itself on being the pioneer of many firsts at sea, offering a playground of incredible experiences on 24 spectacular ships and visiting more than 250 destinations globally.

Our ambition is to revolutionise the cruise industry and make every holiday unique and memorable through our unique sense of fun, blended with cutting edge innovation and technology. Whether that's wowing guests with our robotic bartenders, dazzling them with a 30ft giraffe or thrilling them with breathtaking destinations, we want to open our guests' eyes.

We invest heavily in our agent partners with our award and loyalty scheme, Club Royal, and have a dedicated training team who provide agents with the highest level of support. Being voted Star Cruise Company for Training, Incentives & Fam Trips in 2017 by travel agents means so much. Thank you to everyone who voted for us, we value your recognition and support!

Proudly showing their Star Award is Leah Finch (left) and Gemma Lovell of Royal Caribbean, which won Star Company for Training, Incentives & FAMS.

travelbulletin.co.uk September 2

Star River Cruise Company

Winner: Viking River Cruises Runner up: Uniworld River Cruises Finalists: AmaWaterways, Avalon Waterways, Emerald Waterways, Riviera Travel



WE ARE thrilled to win the Star River Cruise company award again this year! We'd like to say a huge thank you to all the agents out there who not only put us first, but who continue to support us all year-round. We really couldn't do it without you.

Keeping the customer satisfied is what it's all about, so it's good to know that when you book with us you won't just be meeting your clients' expectations, you'll be exceeding them. State-of-the-art river and ocean ships, super-friendly service, exceptional cuisine, an inspiring choice of itineraries and everything from wine and beer with lunch and dinner to daily excursions included in the price, make Viking Cruises easy to sell and hard to beat.

We also take education very seriously, which is why we give you every tool you need to get to know our cruises inside out; from immersive fam trips to online training at madefortrade.co.uk and face-to-face training from our on-the-road sales team. Add to that, fun competitions, fabulous prizes, regular HEI! magazines, agent-only e-shots and a dedicated 'madefortrade' website, and you've got the kind of working relationship money just can't buy.

Thank you once again to all those who voted for us – you're the real stars.







Star Specialist Cruise Company

Winner: Hurtigruten Runner up: Star Clippers

Finalists: Azamara Club Cruises, Disney Cruise Line, Holland

America Line

WE ARE delighted to have been awarded Star Specialist Cruise Company for the second year running. It is wonderful to see that the trade has confidence in the unique experiences Hurtigruten offers, and we hope that this confidence will only continue to grow.

Our 124 years of history sailing along the beautiful Norwegian coast, under the Northern Lights and Midnight Sun, is what sets us apart. Our extensive knowledge of the coast allows guests to have an enriching and truly authentic Norwegian voyage, stopping at charming ports that other operators are unable to reach.

With MS Roald Amundsen, the world's first hybrid ship launching in 2018 and a sister ship in 2019, we are reconfirming our position as a world leader in exploration travel. Our intimate ships, with experienced onboard expedition teams, comfortable cabins and delicious cuisine, provide clients with the base camp for their unforgettable adventure.

With two fam trips coming up at the end of the year, and more to come in 2018, we are committed to ensuring that the trade can sample our products for themselves, putting them in a strong position to sell our specialist products and destinations. Thank you to all who voted for us!

THANK YOU







Thank You For voting for us!

We're delighted to have been voted your Star All-Round Destination in the 2017 Travel Bulletin Star Awards!

With bustling cities, breathtaking scenery, beaches, wildlife and much much more, South Africa has something for everyone and in 2018 we're organising a mega fam trip to show you around!



Dream Destinations



Star Family Holidays Destination

Winner: Spain Runner up: Greece

Finalists: Cyprus, Dubai, Florida, Mallorca



THE SPANISH Tourist Office is delighted to win the Travel Bulletin Star Award for Family Holidays Destination!

This year has been a tough year for many, but despite this Spain has seen an increase in visitors and expenditure from the UK and we hope this trend will continue into 2018

Our team work closely with the travel trade and readers of Travel Bulletin to ensure everyone has up-to-date news on what is happening for holidaymakers in Spain.

We continue to see new tourism projects launching throughout many regions of Spain. Gastronomy is a strong highlight for holidaymakers, as well as excellent sporting opportunities, natural parks and cultural offerings, which are continually growing with new museums and outstanding art and architecture. And of course our famed beaches where the sun continues to shine!

We welcome all British holidaymakers and thank you again for all your continued support in promoting our beautiful country.





Star Luxury Holidays Destination

Winner: Mauritius Runner up: The Maldives

Finalists: Barbados, Dubai, Saint Lucia, The Seychelles, South Africa

NEXT YEAR marks 50 years of Mauritian independence and the destination is preparing for celebrations across the island. As part of this, what better time for visitors to explore all four corners of the destination? From the bustling and vibrant city of Port Louis in the north to the Chamarel Seven Coloured Earths and the beautiful site of Le Morne Brabant in the south.

To celebrate the 50th anniversary, the Mauritius Tourism Promotion Authority (MTPA) UK team will be hosting events throughout the year to thank trade partners and travel agents for their ongoing support and to educate them on the latest Mauritius updates. This includes the incredible experiences that it has to offer for Brits – from luxury getaways and family holidays, to weddings and honeymoons and adventure filled breaks.

Opportunities for agents to learn more about Mauritius will include our popular 'MUMs the Word' networking events taking place throughout the year, plus our annual golf and spa day in the summer, roadshow and hosted dinners up and down the UK and incentives to win a place on the 50th anniversary fam trip of a lifetime to the beautiful island.

Star Escorted Tours Destination

Winner: California Runner up: China

Finalists: Canada, India, South Africa, Thailand



THE TEAM here at Visit California would like to say a huge thank you to all the agents that voted for us! You are our biggest supporters and help us on our mission to dream big every day.

California is an ideal place to explore on an escorted tour, boasting diversity in every part of the state; travellers can go from desert to sea to mountains in just one day - and that's only the beginning of the story. With an increasing number of operators creating new tours that explore more undiscovered parts of the Golden State, there's more interest than ever. Ease of access is another reason why people look to California for their escorted tour holiday - the state now welcomes 154 weekly flights into five gateway cities; Los Angeles, San Diego, San Francisco, San Jose and Oakland. Couple that with the vast number of new hotels opening across the length of the state - from five-star luxury resorts to hideaway hotels in National Parks - now is the time to visit. There really is nowhere better to #dreambig than California!



Dream Destinations



Star Winter Sun Destination

Winner: Barbados Runner up: Tenerife

Finalists: Canary Islands, Egypt,

Mexico, Thailand



TO RECEIVE the 'Star Winter Sun Destination Award' has been an absolute privilege and it reflects the continuous hard work carried out by our team, to bring Barbados to the forefront of the UK market.

'Year of Sport 2017' has seen diverse new sporting activities taking place on the island including The Dive Fest, Festival of Cycling and the Beach & Wellness Festival, attracting a new generation of travellers. In the spirit of winter sun, Barbados will be more accessible this winter with the launch of Virgin Atlantic Airlines' twice-weekly direct service to Barbados from Heathrow on December 12. Thomas Cook will also inaugurate a direct weekly flight from Gatwick to Barbados from December 16. Not to be left out, British Airways will once again be increasing its flight service this winter from seven to 12 flights weekly.

We're very grateful to all those who voted for us as trade engagement is an important aspect of what we do. Our team has a great relationship with agents and we will continue to work extremely hard to support them with a range of exciting campaigns and initiatives including fam trips, training days, incentives, roadshows and our recently re-launched online training course.

Star Cultural & Heritage Holidays Destination

Winner: Italy Runner up: India

Finalists: South Africa, Sri Lanka, Thailand, Vietnam



THE ITALIAN National Tourist Board in London looks after the promotion of tourism to Italy for the UK and Ireland.

Great Britain with its four million visitors per year is one of the main tourism markets for our country and Brits have long had a love affair with Italy since the days of the Grand Tour. The destination offers a huge variety of landscapes; from majestic mountains, lively seaside resorts and tranquil lakes, to wild forests, hidden hamlets and world-renowned art cities. Italy also offers unrivalled hospitality and is the ultimate luxury destination for discerning travellers.

We believe that all the collaborations and activities we have implemented with agents this year, including roadshows and online travel training, has been paid off by this amazing recognition: a massive thank you to all the agents who voted for us!





Star Adventure & Activity Holidays Destination

Winner: Destination Canada Runner up: Australia

Finalists: California, Costa Rica, New Zealand, Peru, South Africa

A BIG thank you to all the agents who voted Destination Canada as the Star Adventure & Activity Holidays Destination - we really appreciate it!

As an English speaking, four season destination with a great tourism infrastructure, friendly and hospitable locals, and between five to ten hours' flight time away, clients are guaranteed to return home with wonderful memories. Adventure and activity aside, Canada offers vibrant, lively city breaks, amazing wildlife viewing opportunities, cruise and rail trips, and stunning fly/drive experiences.

Destination Canada has recently launched a refreshed Canada Specialist Agent Training Programme, so now is a great time to update your knowledge and make sure you are in the know about the many experiences the country can offer your clients. Apart from getting first-hand training from the Canada experts, Canada Specialists receive priority invites to events, fams and roadshows. Sign up through canadaspecialist.co.uk and remember all British visitors to Canada must have an Electronic Travel Authority through cic.gc.ca/english/visit/eta





THANK YOU

For voting for us for

The Star Winter Sun Destination Award



We mean what we say....

We really appreciate your vote and would like to thank all our agent partners for voting Barbados as the 'Star Winter Sun Destination Award'. We couldn't have done it without you!











Dream Destinations



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Star All-Round Destination

Winner: South Africa Runner up: Australia

Finalists: California, Canada, Florida, Spain,

Thailand



SOUTH AFRICAN Tourism is delighted to have been awarded the Star All-Round Destination accolade in the Travel Bulletin Star Awards 2017. The tourism body was also honoured to have been named as a finalist in four other categories; Star Adventure & Activity Holidays Destination, Star Cultural & Heritage Holidays Destination, Star Escorted Tours Destination and Star Luxury Holidays Destination.

We want to thank everyone who voted for South Africa in all of the categories that we were represented. This award is particularly special to us because it is voted for exclusively by UK travel agents; their support in communicating to UK holidaymakers what a fantastic array of experiences our beautiful country has to offer is so vital in helping us to achieve our goal of adding five million more arrivals to South Africa within the next five years. We're really looking forward to continuing to work closely with travel agents to make sure that South Africa is on every UK traveller's wish list in 2018 and beyond.

puzzlesolutions

Crossword:

Across: 1. JADE, 3. QANTAS, 7. DOVER, 8. MANOS, 10. DES MOINES, 12. SHANGRI -LA, 16. HANOI, 17. ALAMO, 18. ST IVES, 19. KYLE.

Down: 1. JUDI DENCH, 2. DAVOS, 4. AMMAN, 5. TUNIS, 6. ARNO, 9. SINGAPORE, 11. INN, 12. SINAI, 13. ALICE, 14. GRAZ, 15, ITALY,

Highlighted Word: DENMARK

Where Am I?: Grauman's Chinese Theatre (or TCL Chinese Theatre), Hollywood, California.

We asked our staff the following question this week:

What should you win an award for?



Jeanette Ratcliffe

Publisher jeanette.ratcliffe@travelbulletin.co.uk Patience with my teenage son.



Lauretta Wright

Editor

lauretta.wright@travelbulletin.co.uk My low immune system!



Adam Potter

Editorial Assistant adam.potter@travelbulletin.co.uk Most random.



Paul Scudamore

Contributing Editor Lifetime Achievement.



Simon Eddolls

Sales Director simon.eddolls@travelbulletin.co.uk Biting my tongue.



Tim Podger

Account Manager - Far East tim.podger@travelbulletin.co.uk Humility!



Bill Coad

Account Manager bill.coad@travelbulletin.co.uk Personality of the travel industry!



Senior Account Manager matt.gill@travelbulletin.co.uk Top beard growth.



Nicky Valsamakis

Design Team Leader nicky.valsamakis@travelbulletin.co.uk Playing the fool.



Miriam Brtkova

Designer miriam.brtkova@travelbulletin.co.uk Party Animal



Lucia Mathurin

Design Apprentice lucia.mathurin@travelbulletin.co.uk Check issue No 1983.



Nelly Mendes

Production production@travelbulletin.co.uk





Travel Systems built with our smarter technology bought to you by the originators of TARSC.

A BIG THANK YOU FOR VOTING FOR US AS YOUR STAR TECHNOLOGY PROVIDER



tellmemore@verticalsystems.co.uk www.verticalsystems.co.uk 0800 983 0000





Our Live It Up campaign to encourage early bookings into higher room categories for 2018 travel is back! Customers booking any Preferred Club room category* will receive an additional 5% discount on top of all other offers and early booking discounts.

*Valid for all bookings made from 16 August to 30 September 2017, for travel 02 January 2018 to 21 December 2018. Live It Up is valid for all brands within the AMResorts Collection. For more information and to book please contact your preferred tour operator today!

BECOME A **MASTER AGENT** TODAY AND TAKE ADVANTAGE OF INCREDIBLE INDUSTRY RATES, INCENTIVES AND MORE AT **AMRAGENTS.CO.UK**













