

# travelbulletin

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Giving agents the edge

## Cruising

Cruise line innovations help strengthen #Choosecruise message

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new departure points & accommodation options to promote to clients





Your customers will be spoilt for choice when it comes to the Caribbean – with a range of fabulous destinations, each special and memorable in its own way! Blue skies, golden sands and warm sunshine are guaranteed, so once this beautiful area of the world is firmly on the travel agenda, the tricky part is choosing which island to plump for.

# Spotlight on... Caribbean



## Barbados

Treasure Beach by  
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**£1,379**pp

Save  
up to **£690**  
per person

Includes reduced rates

### Highlights

- Tapestry Restaurant and wine cellar
- Complimentary watersports and fitness centre
- Sundowner Hour – complimentary hour of daily featured beverages

Flights with British Airways from London Gatwick and transfers.  
Valid for 03 Jun – 01 Jul 2019.



Earn **£9** £18 Farebank Rewards on this holiday



## Saint Lucia

The Landings Resort & Spa  
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7 nights with breakfast from

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up to **£995**  
per person

Includes reduced rates

### Highlights

- Beautiful beachfront location
- Three restaurants and live entertainment
- Luxurious spa and three pools

Flights with British Airways from London Gatwick and transfers.  
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# GOLDMEDAL





## V FOR VICTORY...

**VISIT VICTORIA** hosted two training sessions at London's Museum of Comedy this month. More than 70 agents from Flight Centre attended over the two nights, which had a theme of 'The Melbourne Identity'. Agents received destination news about Melbourne and other attractions in the southern Australian state of Victoria, including the Great Ocean Road, Dandenong Ranges and Phillip Island. Pictured are agents enjoying the comedy quiz session, with winners receiving prizes such as a trip to Victoria as well as gift bags, cuddly toys, Victorian wine and FitBit watches.

## Rich Vein Travel study reveals huge 537% year-on-year increase for Tunisia

A STUDY by Rich Vein Travel has revealed that there has been a 537% year-on-year increase in British tourists visiting Tunisia in 2018. The company studied data from the Office for National Statistics (ONS) which included the figures on increased visitation for the North African country, the highest increase in UK visitors of any country in the world.

In the first quarter of this year, 19,000 UK residents visited Tunisia despite the Foreign and Commonwealth Office (FCO) still advising against travel to certain areas of Tunisia, following the 2015 terrorist attack in Sousse.

The study also found that Finland saw the second biggest increase, with 92,000 visits made in the first quarter of this year - a 78% increase. This was followed by Turkey, which is up by 74%, Mexico, up by 67%, and Egypt, which achieved a 40% increase.

Other countries which experienced significant increases during the first quarter included Hong Kong, which is up by 39%, Romania, up by 16% and India, which is up by 13%.

Despite the growth experienced by multiple destinations, the total number of visits made by Brits abroad was down to 13.3m in the first quarter. The report also found declines in historically popular destinations year-on-year, such as New Zealand with a 44% drop and Australia with a 33% drop. Closer to home, Denmark, Norway and Russia also experienced a decline.

There were no big double-digit declines across popular Western Europe destinations in the first quarter, but Spain, consistently the most-visited destination overall by UK residents, recorded a 3% drop to 2.26m, and visits to France fell by 4% to 1.68m.

Anthony Charles of Rich Vein Travel said: "What we discovered by looking into this body of data was that some of the trends that we see when speaking to our clients are evident across the UK. There were some interesting figures - like the 24% decline in 2018 for Barbados during one of the most important seasons for tourism in the Caribbean."

Inset - Magnetic North Travel

Cover Pictures: Main - p1prod

### THIS WEEK

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## Launch of new Active Travel Group follows Wilderness Scotland buyout

WINTERSPORTS OPERATOR Ski Solutions has supported the management buyout of Wilderness Scotland, a Highlands-based adventure operator. This comes after £3m of follow-on investment funding was secured by existing investor, Mobeus.

Active Travel Group is the newly created company formed by Wilderness Scotland and its sister brand, Wilderness Ireland, alongside Ski Solutions and cycle and walking operators, BSpoke and Cycling for Softies.

The Active Travel Group expects to have combined sales of £28m in 2018 and brings together a team of 75 outdoors and mountain travel professionals looking after more than 20,000 clients on ski and adventure holidays.

The existing brands will continue to operate on the same basis from existing bases in Battersea, Aviemore and Sligo, with the Wilderness team of 35 led by co-founder and managing director, Paul Easto. He will join the Active Travel



Group board, chaired by ex TUI and Scott Dunn veteran John Wimbleton.

Easto said: "For the past year we have been looking for a new investment partner to support our future plans.

"The support provided by Mobeus has allowed us to achieve this objective while realising the ambition of putting more ownership in the hands of our talented and dedicated management team."

## 'Make Your Own Way' option from Travelsphere offers more flexibility

OFFERING CUSTOMERS the freedom and flexibility to create their own unique holidays, Travelsphere has added to its escorted touring offering with a new 'Make Your Own Way' option. It gives customers the option to choose how and when they fly to the destination, rather than including it as part of the package.

The operator's managing director, Alastair Campbell, said: "We know our customers and trade partners are looking for more, which is why we've introduced our 'Make Your Own Way' offer on both our worldwide and European tours. Customers now have more flexibility to tailor their holiday to suit them. Whether they want to fly with us or meet us at the destination – the choice is theirs."

The company is also making it easier for customers to get to the airport, with VIP private door-to-door transfers now included with every worldwide holiday, or if customers would rather drive themselves, airport parking can be provided.

Customers can also take advantage of a range of deals on bookings made before December 15, including local and connecting flights for £99, low deposits of £49 per person on European tours and up to £200 discount per person on selected holidays.

For 2019, the company is offering 115 tours to choose from, and more than 600 departure dates, with every worldwide and European date in the new brochure guaranteed to depart. New tours include an eight-day Jordan's Ancient Wonders which leads in at £1,749 per person - less £500 if customers opt for the 'Make Your Own Way' option. A 14-day Namibian Adventure is also new, with prices from £2,999.



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\*For full details visit [amragents.blog/special-offers](#)



Dreams  
Dominicus  
La Romana,  
Dominican  
Republic



**HORROR FANS** will be able to experience Netflix's sci-fi thriller 'Stranger Things', at Halloween Horror Nights events in Orlando, Hollywood and Singapore as of this month. Universal Studios has revealed images from the 'Stranger Things' haunted houses, including eerie rooms, mazes and characters from the show. See [virginholidays.com](http://virginholidays.com)

### Pool villas can be booked at The Library

THE LIBRARY, a luxury boutique hotel in Koh Samui has launched the 'Secret Chapters' pool villas, which are the final villas to open at the Thai property. The villas, called 'The Writer' and 'The Editor' are 359 and 278 sq.m respectively.

Located on the beachfront, the adults-only 'The Writer' villa features a custom-made 11-ft-wide bed, outdoor cinema, private gym and Jacuzzi.

Also just for adults and boasting an 11-ft-wide bed, 'The Editor' includes a dining area with pantry, dedicated reading room, outdoor sala and terrace, Jacuzzi bathtub and saltwater pool.

True to its name, the hotel features a library of more than 1,400 books for guests to borrow.

For more information go to [thelibrarysamui.com](http://thelibrarysamui.com)

### Visit Monaco picks out the sweetest suites

VISIT MONACO has named four suites in some of the principality's most luxurious hotels in a special best-of-Monaco list.

The Diamond Princess Grace Suite at Hotel de Paris, Monte Carlo, spans two floors and includes personal souvenirs from its namesake princess, such as her favourite poems and books. There are two bedrooms, three walk-in wardrobes, two lounges, a living room, dining room, kitchen, swimming pool, hammam/sauna, office and terraces offering 180-degree views of the Mediterranean, plus helicopter transfers for guests. Prices lead in at 30,000 euros a night.

Hotel Metropole's Carré D'Or Suite costs from £8,000 per night and the 150m.sq apartment has been favoured by stars including Rhianna, J-Lo and Robbie Williams. It offers views of the Casino de Monte-Carlo, its gardens and the Mediterranean Sea.

Inspired by Formula One champions, the Fairmont Monte Carlo's Grand Prix Suites feature racing memorabilia from Sir Stirling Moss, Jean Alesi and David Coulthard. Overlooking the famous F1 Fairmont Hairpin bend, the suites are known for their vantage points for watching the Grand Prix.

The Hotel Hermitage's three-bedroom Princely Diamond Suite, priced from 25,000 euros per night, comes with a personal housekeeper to assist with the unpacking/packing of cases, a private butler and a limousine at guest's beck and call for trips in Monte-Carlo.

For more information see [visitmonaco.com](http://visitmonaco.com)



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Dreams  
Puerto  
Aventuras  
Resort & Spa,  
Mexico



## New demand for Seychelles sees tourist board launch new initiatives

THE SEYCHELLES is among the list of destinations which has experienced an increase in visitors from Britain, according to Office for National Statistics figures.

From January to September 2, 2018, a total of 17,286 British visitors entered the country, a 16% year-on-year increase. The destination relies on tourism for 29% of its GDP.

Britain is the Seychelles' fourth biggest European incoming market,

after Germany, France and Italy.

The Seychelles Tourism Board (STB) has taken on a number of initiatives to improve sustainability, such as working with hoteliers and businesses to eliminate the use of plastic by 2020.

The tourist board's chief executive Sherin Francis said: "Thanks to the efforts of all parties within the industry, we have been able to achieve amazing growth in tourism earnings.

"For a small country like Seychelles, where we emphasise conservation, it is important to get more out of each tourist instead of relying on tourism arrivals."

Arrivals to the Seychelles are expected to rise steadily with British Airways launching new direct flights from London this year, Air Seychelles increasing the frequency of its services between Seychelles and Johannesburg and Edelweiss Air's launch of flights to the archipelago this month.

**THE BIG BARGAIN**

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thegreatswap.co.uk

**BULGARIA**

## New brand campaign from Jet2.com & Jet2holidays targets more holidaymakers

JET2.COM AND Jet2holidays have announced the launch of a new national advertising campaign, evolving their 'Hold My Hand' concept to target more holidaymakers and showcase more areas of the brands' experience.

Part of an integrated brand campaign, five new adverts will be hitting TV screens across the UK this month, supported by radio, digital, out of home and social media campaigns, as well as two online competitions.

Steve Heapy, CEO of the brand, said: "This integrated national campaign really demonstrates the memories that couples and families make when on holiday, and with summer behind us, it launches at the perfect time to inspire holidaymakers to plan their next trip with us.

"We take great pride in offering every single customer our VIP service, alongside great benefits such as friendly flight times, free resort flight check-in, low £60 per person deposits and free child places. On top of these benefits and with more two-to five-star hotels on sale than ever for summer 2019, we are confident that the evolution of the 'Hold My Hand' concept will be a significant factor in our continued success."

Meanwhile, the company has announced additional flights to Bourgas in Bulgaria for summer 2019, with Saturday services now taking off from Manchester and Leeds Bradford Airport.

The expansion means that from May 2019, the airline will operate up to 14 services a week to Bourgas from across its nine UK bases.

The additional flights follow the announcement of another two new destinations for next summer - Chania in Crete and Izmir in Turkey.

For further information call 0800-408 5587 or visit [tradesite.jet2holidays.com](http://tradesite.jet2holidays.com)

## New brand identity from Bedsonline

BEDSONLINE HAS announced the launch of a new enhanced offering for its travel agent customers globally. Following the integration of GTA and Tourico Holidays into its parent group, customers can now benefit from an exclusive and significantly enhanced product portfolio of hotels, a significant proportion of which are directly contracted, and a platform specifically designed to drive growth in the highly competitive travel retail space.

The new enhanced platform now offers travel agents a range of benefits including a diverse and competitive product portfolio, with more than 170,000 hotels globally available (more than 90,000 of which are directly sourced); 24,000 transfer routes; 18,000 activities, 140,000 cars available for hire; powerful and user-friendly technology including the ability for agents to filter and compare results in a flexible and practical way, including intuitive email and PDF functions; and local sales teams in every market with significant local knowledge and industry know-how, ready to take care of customers' needs.

The new revised customer offering will be accompanied by a global brand refresh that will include a new logo and brand identity.

Sales teams will also be kicking off a campaign to introduce customers to the newly revised offering, including sales meetings, presentations, webinars and various events held in local markets, details of which will be published soon.

Hotelbeds Group's managing director bedbank, Carlos Muñoz, said: "This new enhanced offering will help all our partners boost revenues and profits by access to a greatly enhanced portfolio, improved functionality and increased chances to upsell high-yielding complementary travel services."

## NEWS BITES

- HERITAGE RESORTS in the south of Mauritius recently welcomed four British rowers as they finished a 3,600 nautical miles rowing challenge across the Indian Ocean from Australia to help raise awareness and funds for Young Onset Parkinson's Disease.
- CRUISE & MARITIME Voyages is reducing the amount of plastic used on its six cruise ships by not serving drinks with plastic straws.
- VIETNAM AIRLINES and Aeroflot have signed a Memorandum of Understanding to strengthen cooperation between the two airlines. From 2019, the two airlines will begin codesharing on domestic routes in Vietnam and Russia and expand their cooperation across several areas of the business.
- BELMOND HAS launched 'The Wonder Collection' in partnership with the London Philharmonic Orchestra, introducing audiences to its experiences through music performed in a range of locations including Sicily, Brazil and Africa. See [belmond.com](http://belmond.com)

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## At home with Eileen...

What has homemaker Eileen  
been up to this month?

**O**ver the August Bank holiday weekend, I went on a short cruise and enjoyed five nights aboard Fred Olsen's ship the 'Boudicca' cruising the river Seine.

The cruise departed from Dover and, having never set sail on a cruise from a UK port before, I was pleasantly surprised to see how quick, easy and efficient the embarkation process was there. We parked our car at the port, a short walking distance from the ship; checked-in and boarding took no time at all - our baggage arrived in our cabin before us.

We'd sailed on Boudicca before, so we knew what to expect but there were a few surprises in store. There was a wider age group on board this time including quite a few families with young children. There was also a smart new bar and a newly decorated lounge with an Oriental theme.

Our first port of call was the charming port of Honfleur, tucked away on the southern side of the Seine's estuary. There was an interesting choice of excursions on offer in the city and it was hard to choose which one to take, but we opted for the trip to Bayeux to see the world famous tapestry, which was very impressive.

Fortunately, as the ship didn't set sail until late, this gave us time to spend the evening in Honfleur around the pretty and lively quay which was very enjoyable.

Our next port of call was the historic city of Rouen, famous for its Joan of Arc connection. We spent the two days we were moored here wandering through the picturesque old town of narrow streets with half-timbered houses and visiting the beautiful Cathedral and excellent art gallery.

Our last day on board was spent cruising along the river, enjoying the lovely scenery and relaxing on deck in the beautiful sunshine before heading back across the Channel to Dover.

This cruise offered a great opportunity for us to see a little of Normandy, somewhere we've never visited before and together with the friendly atmosphere and the great service on board, it proved a great choice for a short break.

*Eileen*

by EILEEN SAUNDERS of Travel Counsellors  
To respond to any of Eileen's comments email  
news@travelbulletin.co.uk

## Collette marks centennial anniversary with low deposit offer

IN THE year that Collette celebrates its centennial anniversary, the operator has announced the debut of its main edition brochure, featuring new tours and dates for 2019/20, as well as an early booking bonus of up to £500 per person on select tours.

For those who take action quickly, a low deposit of £68.50 is valid on new bookings made by October 31 for travel between January 1, 2019 and April 30, 2020.

New itineraries will focus on experiences that appeal to different tastes, whether it be those that seek unique accommodation and adventure or those that prefer a single hotel stay.

The company's CEO, Dan Sullivan, said: "We're thrilled to introduce new and exciting destinations, in Spain, Morocco and Colombia for instance, with even more dates than ever before, and customers can take advantage of the low deposit rate."

New tours for next year include Painted Canyons of the West, Spain & Morocco, Experience Columbia and Norwegian Coastal Voyage & Scandinavian Capitals.

To further support agents, the operator is offering the chance to win one of four places on a fam to Panama in May 2019 with every booking confirmed. The more bookings made by October 31, the more entries to win.

For further information see [collette.com](http://collette.com)

## La Manga offers half-term treats

LUXURY SPANISH resort La Manga Club is offering deals for families seeking late autumn sun during the October half-term, including five-nights-for-four and seven-nights-for-six deals, as well as resort credits.

Bookable in the resort's five-star hotel or four-star apartments, the breaks include resort credits of 100 euros on stays of five nights or more, with the vouchers redeemable on golf, spa treatments, meals at selected resort restaurants and shops, plus at the Junior Club.

Next month will also feature the return of the resort's 'La Manga Club Experience' offer. Available throughout October when booked before September 30, packages cost 25 euros per person, per day (based on two people sharing a room) and includes the option of nine holes of golf (18 holes for juniors); 35 euros spa credit; two hours' tennis court hire; one three-course dinner (excluding drinks) or a full day's entry in the Junior Club for children aged five to 12.

For more information visit [lamangaclub.com](http://lamangaclub.com)



La Manga, Spain



## BOOKING INCENTIVES

- TO HELP agents capitalise on this month's busy booking period, Travel 2 is offering quadruple T2 Rewards on bookings to make every day a pay day. Agents can earn £12 of T2 Rewards on bookings valued between £250 and £2,499 (quadruple the usual £3), all the way up to £100 of T2 Rewards on bookings valued above £10,000 (quadruple the usual £25) for bookings made by September 30. Agents can claim by emailing the booking reference to [payasyouearn@travel2.com](mailto:payasyouearn@travel2.com)
- EXODUS IS giving agents the chance to win a range of prizes in celebration of the launch of its new brochure. Up for grabs are iPads, cases of wine and Love2Shop vouchers and winners will be drawn every month, with the more bookings made increasing the chances of winning. To enter, agents should make a booking by December 15. See [exodus.co.uk](http://exodus.co.uk) for details.
- IF ONLY...has joined forces with luxury resort Kanuhura in the Maldives to encourage more bookings from agents this autumn. Using themed e-shots, social media posts and blogs, the operator is highlighting what is so special about this island resort that has some of the longest and widest beaches in the Maldives. As part of the promotion, agents will be invited to 'buy it then try it', meaning that agents making a Kanuhura booking between now and October 31 will be entered into a prize draw for a place on a fam trip to the five-star resort at the end of the year.



*PAMPER PRIZE. Marie Millward of Kontaani Travel in Macclesfield, Cheshire won a spa day for two after making two bookings with Your Car Hire, including the Super Damage Excess Waiver to be entered into the prize draw.*

  
**DREAMS**  
*Resorts & Spas*  
by amresorts

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Dreams  
 Riviera Cancun  
 Resort & Spa,  
 Mexico



September 7 saw the second annual East Midlands Summer Ball 2018 held at the Radisson Blu Hotel, East Midlands Airport. Sponsors on the night included Elite Travel Group, JTA, Birmingham Airport, Emirates, Midlands Travel Trade Club and Travel Bulletin...



# Su Doku

Win a £50 M&S voucher in the [travelbulletin](#) Su Doku prize puzzle

Number: 034

A →	2	9			3			6
	8		1	2			9	7
		4			8		3	
B →	9	1	6		2	7		3
	3			6		1		7
C →		7		5	3		6	8
			3		9			5
		2	4			8	1	
D →	7			1				2
								3

Fill in all the squares in the grid so that each row, column and each of the 3 x 3 squares contains the digits 1-9.

Once you have completed the puzzle, simply identify the numbers that relate to the letters, A, B, C and D then e-mail the solution, with your name, company name, and full postal address plus phone and ABTA number if applicable to:

[competition@travelbulletin.co.uk](mailto:competition@travelbulletin.co.uk)

Closing date for entries is Thursday, September 27th. Solution and new puzzle will appear next week.

**The winner for 7th September is Victoria Elliott, World Travel in Jersey.**

**September 7th Solution: A=6 B=2 C=7 D=8**

# Where Am I?



Locals typically refer to this temple by the mountain upon which it sits and can be reached by a 306-step staircase flanked by serpents. It is storied that a fragment of bone from the historical Buddha was mounted onto a sacred white elephant that wandered the jungle until it died, in the process selecting the spot where the monastery was later founded.

# Crossword

1		2			3		4		5
6				7		8			
9							10		
12		13			14			15	
				16					
		17					18		
19									
				20					

Fill in the crossword to reveal the mystery location highlighted by the green squares.

Across

- Holiday Parks operator (7)
- Cornish village and golfing term (3)
- US state (5)
- Humorous text abbreviation (3)
- Capital of Dominica (6)
- Resort on the island of 15 Down (4)
- Star sign (6)
- Australian state, initially (3)
- One of the Florida Keys (5)
- Heraklion International airport code (3)
- Planet, sounds like a Roman god (7)

Down

- Author of How to be a Footballer (5,6)
- Hora is the capital of this Cyclades isle (5)
- Inghams offers holidays to this Austrian ski resort (4)
- Capital of Majorca (5)
- He plays one of the crooks in the movie, King of Thieves (3,8)
- Airline alliance (4)
- BBC news presenter, Jane (4)
- Currency of Serbia (5)
- Island, known in Greece as Kerkyra (5)
- Flows through Perth (4)

For the solution to the Crossword and Where Am I?  
Please see page 34

# Industry Insight by...



## Tracey Poggio, CEO of ANTOR, shares where best to send your clients for floral expos, international film festivals, leaf peeping and free diving in Pacific Asia....

**O**UR PACIFIC Asia members make up a third of ANTOR's membership and range from India, Korea, Japan, The Philippines and Malaysia to Taiwan, Macau and Samoa. In this column we look at what's happening in the emerging destinations of Taiwan, Macau and Samoa.

In Taiwan, the Taichung Flora Expo 2018/19 takes place from November 3 through to April 24, 2019; an international flower show which aims to highlight the city's cultural, industrial and sustainable development. Under the theme 'Rediscover green, nature and people', the expo will feature green buildings, renewable energies and local flora, and focuses on the preservation of the natural habitat of the local native species: the Taiwan leopard cats. It is a low-carbon and sustainable event that truly contributes to the protection of the environment. The National Kaohsiung Center for the Arts is scheduled to open in October and is the latest addition to Kaohsiung's growing cultural scene. The performance art centre's spaces include a 2,260-seat opera house, a 'flexible' playhouse that can seat between 1,094 and 1,254 people, a 2,000-seat concert hall complete with the largest organ pipe to be built in Asia and an open-air theatre which is set into its roof. There will also be a smaller, 470-seat recital room, better suited for chamber music and solo recitals.

Hollywood is set to come to Macao! The International Film Festival & Awards Macao (IFFAM) has announced that Academy Award winner, Nicolas Cage, will be welcomed to the third edition of the festival, which is taking place from December 8-14. The internationally renowned American actor, director and producer, will be joining reputable Hong Kong based star Aaron Kwok as an IFFAM Talent Ambassador. This unity reflects the festival's ambition to bring together local and international industry professionals, while highlighting Macao's East-meets-West culture. So, if you or your clients are Nicholas Cage fans you know where and

when to find him in December! Moreover, be sure to check-out Macau's Morpheus Hotel; just two months after opening, it has been named as one of the "World's Greatest Places 2018" by Time Magazine.

Samoa, the first place in the world to see the sunrise, is becoming more and more accessible with its most recent new flight connection with neighbouring nation Tonga. Real Tonga Airlines signed a codeshare agreement with Samoa Airways so that the two airlines can share the new route service between Tongatapu to Apia Faleolo Airport. The twice-weekly service started operating Mondays and Fridays in May. Samoa has regional direct flights between Auckland, Brisbane, Sydney, Honolulu and Nadi with Samoa Airways, Air New Zealand, Fiji Airways and Hawaiian Airlines connecting with international flights to the UK and providing a vast array of multi-centre itineraries. September sees the annual Teuila Festival taking place and the Miss Samoa Pageant, an ideal time for a complete immersion into Samoan culture. Other annual events include the International Game Fishing Tournament (April/May), White Sunday, the Samoa Swim Series and a variety of rugby games. Samoa is also ideal for your client's own one-off special events such as a wedding, honeymoon or anniversary.

Did you know? World champion and celebrity free-diver Guillaume Nery has endorsed the Philippines as the 'Freediving Capital of Asia' or that Korea is the newest destination for leaf peepers with its Fall Foliage expected to peak around mid-October this year. What about the world's longest canopy walk tucked away inside Taman Negara National Park, in the far reaches of Malaysia? Or that you can get a taste of all things Japanese in London at the tenth @japanmatsuri on September 30 in Trafalgar Square, organised by the local Japanese community?

*For further information and contact details see [antor.com](http://antor.com) or visit our members at WTM.*



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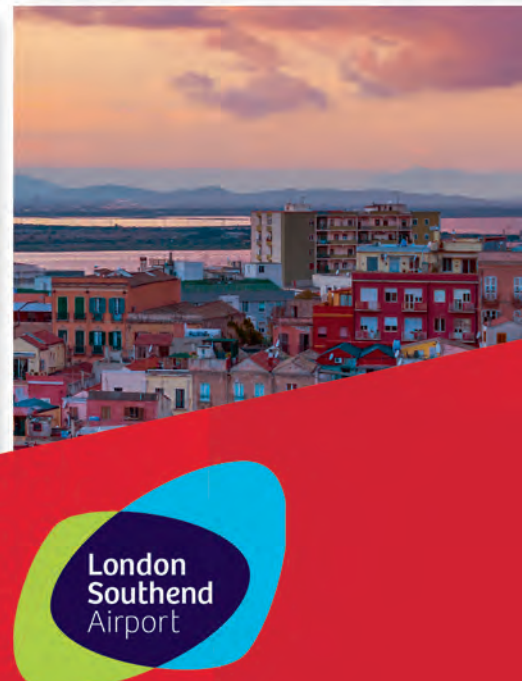


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**LATAM AIRLINES** Brazil has commenced a new European route that connects Lisbon with São Paulo/Guarulhos and operated by a Boeing 767 aircraft with a 191 passenger capacity in Economy and 30 in Premium Business Class. Flight JJ8179 will operate five times weekly - on Monday, Tuesday, Wednesday, Thursday and Saturday, with flights from Lisbon departing at 10:00 or 12:00, with a flight time of approximately ten hours and 45-minutes. The carrier has also announced upcoming route launches including Tel Aviv this December and Munich, dates of which are to be confirmed.

## Bristol Airport reveals record-breaking summer

NEARLY ONE million passengers passed through Bristol Airport's terminal last month, making August the busiest month in the airport's history.

The record total of 951,973 passengers took traffic during the summer to more than 1.8 million – a 6.7% increase on last year.

The latest figures follow an eighth consecutive year of growth for England's third largest regional airport. Holiday operators TUI and Thomas Cook have performed particularly strongly, with the charter sector up 23% on last year, while easyJet has also reported double digit growth at Bristol.

High performing destinations include Turkey, Tunisia and Egypt, with new routes to Gothenburg, Genoa, Seville and Cologne also contributing to the increase in passengers.

Meanwhile, a new Master Plan is currently being prepared and will set out the potential development required to handle up to 20 million passengers per annum from the existing runway by the mid-2040s.

The first phase of the growth will be facilitated through the submission of a planning application to North Somerset Council later this year.

## Emirates achieves million passenger milestone at Birmingham Airport

EMIRATES AIRLINES has celebrated its one millionth A380 passenger at Birmingham Airport, just over two years since the inaugural flight of the Airbus plane in March 2016, and less than a year since the second daily A380 service launched in October 2017.

Richard Jewsbury, the carrier's vice president UK & Ireland, said: "We have been operating at Birmingham Airport for more than 17 years and we're delighted that, two years after the launch of the iconic A380 service in

2016, we've reached the one millionth passenger milestone."

The airline has been flying from Dubai to Birmingham Airport since December 18, 2000 as a daily service. Overall, Birmingham Airport handles 13 million passengers a year and in the last ten years, the airport has invested more than £300m to develop its infrastructure.

For more information see [birminghamairport.co.uk](http://birminghamairport.co.uk)

## New Innsbruck flights open up destination for ski fans

TRAVELLING TO the Austrian Tirol will now be easier with British Airways, easyJet and Laudamotion increasing the number of flights to Innsbruck ready for the ski season.

From December 9, British Airways will offer flights from Heathrow to the city every day of the week, bar Wednesday, as well as twice a day on weekends. Return fares lead in at £66.

easyJet is introducing a new weekly Sunday flight from Manchester to Innsbruck from December through to March 2019, with fares costing from £58.

Meanwhile, Laudamotion (owned by Ryanair since March) has also launched two new flights, one from Stansted to Innsbruck (every Sunday) and the other from Dublin to Innsbruck (every Saturday). Both new flights will operate during the ski season.

For more information visit [britishairways.com](http://britishairways.com), [easyjet.com](http://easyjet.com) and [ryanair.com/la/en/](http://ryanair.com/la/en/)



## 'Reach For The Sky' & celebrate with Manchester Airport

MANCHESTER AIRPORT has published its own children's book as part of its 80th birthday celebrations, called 'Reach For The Sky'.

Aimed at primary school children, the book tells an enchanting story about travel, determination and achieving your dreams.

To launch the book the airport is offering a range of school initiatives, to support children's reading across its catchment area and is giving away 5,000 copies of the book to schools across the region.

In addition to inviting schools to get in touch

to receive book copies for a full class, the airport is offering an aviation assembly for schools where the books will be presented alongside an interactive airport workshop.

Finally, the Northern hub is launching a writing competition where it will ask pupils to write a sequel to 'Reach For The Sky', with the winning school winning a series of workshops from the book's illustrator, Gabrielle Dow.

For more information email [community.relations@manairport.co.uk](mailto:community.relations@manairport.co.uk) or call [manchesterairport.co.uk](http://manchesterairport.co.uk)

## New 'Journeys' division launch from Aviate to support agents

AVIATE HAS announced the launch of its new division, Aviate Journeys, which will provide the platform for Aviate to form new, long-term partnerships with agents and agencies. The aim of Journeys is to support agents in achieving new growth opportunities and accelerate their businesses.

The Journeys concept is made up of four central pillars - Create, Prosper, Innovate and Protect. Each reflects and supports different phases of the business life cycle.

The first phase sees the launch of 'Create' which will focus on experienced travel professionals wishing to set up a niche travel operation or established non-travel business owners wishing to venture into the travel business. Each will become a Journeys Partner.

In these partnerships, Aviate will act as principal and the Journeys Partner will trade via a CAA ATOL Retail Agency Agreement. However, the Journeys programme will elevate these partnerships above the typical trading relationship. Each Journeys Partner will be involved in areas such as agreeing their portfolio of product,

setting their own profit levels and managing their sales and marketing.

In addition, the Journeys Partner will also get access to a suite of back office services including all aspects of the company's tour operating expertise, payment handling, marketing and sales support and a market leading reservations platform.

Aviate believes that the partnership approach is different to anything currently in the market, providing tailored support and services for each individual partner.

Michael Edwards, the company's managing director, said: "Our philosophy is driven by a commitment to close partnerships with suppliers and clients and this ethos is an integral part of Journeys. It is very different to anything we've ever launched before. Our senior management team has extensive experience in tour operating, and we will use this to help companies launch to market or make the transition to the next phase in their business plans."

For further information call 0151-350 1161 or visit [aviatejourneys.com](http://aviatejourneys.com)

## Direct flights from LGW-Aarhus

EASYJET IS launching a new route from Gatwick to Aarhus in Denmark from November 2.

The destination is already served by Ryanair from Stansted and, in the past few years, has developed rapidly to become a cultural hub for city breakers.

Visitors taking advantage of the new route can discover Aarhus's different neighbourhoods and their distinctive personalities including the Latin Quarter, Trøjborg, Frederiksbjerg and Godsbanen.

For more information see [visitdenmark.co.uk](http://visitdenmark.co.uk)

## Jet2.com & Jet2CityBreaks boost Iceland programme in response to demand

JET2.COM AND Jet2CityBreaks has announced that it is increasing its Iceland programme by 50% from two of its UK bases - Leeds Bradford and Newcastle - just weeks after putting its Iceland programme on sale.

In response to demand, a four-night trip has been added, departing on March 14, 2019 from Newcastle, and a three-night trip, departing on March 18 from Leeds Bradford is also new.

The expansion means that agents can now offer customers a total of 12 once-in-a-lifetime opportunities to experience the destination and the Northern Lights from five UK bases - Birmingham, Glasgow, Leeds Bradford, Manchester and Newcastle across February and March.

The companies' CEO, Steve Heapy, said: "These additional trips to Iceland and the Northern Lights come in direct response to the demand we've seen from customers since launching just a few weeks ago.

"We are thrilled with this response, and we are now offering customers even more choice when it comes to visiting this wonderful country. Iceland is home to many natural and unique wonders, from the Northern Lights to natural parks and geothermal spas, and we can't wait to welcome customers on these trips-of-a-lifetime with us next year."

All flights to Keflavik International Airport near Reykjavik will be operated by Boeing 737-800 aircraft, and customers can take their pick from flight-only or package holiday options, with flight-only deals starting from £169 return and package options from £56, secured with a £60 per person deposit.

Package breaks with Jet2CityBreaks include a guided Northern Lights Tour, flights with Jet2.com including 22kg hold luggage, transfers and a choice of three- and four-star hotels in central Reykjavik. Excursions to the Golden Circle and Blue Lagoon are also available to purchase.

For further information or to book visit [trade.jet2holidays.com](http://trade.jet2holidays.com)





## PLANE SPEAKING

In a series of features that focus on different airlines, we take a closer look at...



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- ✈ **MAIN HUB(S):**  
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- ✈ **NO. OF DESTINATIONS/COUNTRIES SERVED:**  
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- ✈ **NO. OF AIRCRAFT:**  
44 aircraft in total including cargo.
- ✈ **AIRCRAFT TYPES:**  
Fleet comprises of Boeing 737-800; Boeing 737-900ER; Boeing 747-400; B767-300ER; B777-200ER and B787-900.
- ✈ **CODE-SHARE AGREEMENTS:**  
JetBlue; American Airlines; Iberia; Swiss; Ethiopian Airlines; Air China; Aeromexico; Qantas; Aerolineas; Air Portugal; Siberia Airlines; Bangkok Airways; Thai Airways.
- ✈ **NAMES OF CLASSES:**  
Three – four services classes including: First Class, Business Class, Premium (only on our Dreamliner 787) and Economy Class.
- ✈ **DETAILS OF SEAT PITCH IN ECONOMY/FIRST CLASS:**  
787-900 - Business: 78"/21"; Premium: 38"/19"; Economy: 31"/17"  
777-200ER - First: 77"/23"; Business: 62"/19.5"; Economy: 32"/18"  
737-800 - Business: 45"/20.5"; Economy: 32"/17"
- ✈ **AIRLINE'S MAIN USPS:**
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  - Modern fleet including 787-Dreamliner fleet from London Heathrow Airport
  - Offering Wi-Fi on-board most fleet
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- ✈ **FREQUENT FLYER/LOYALTY SCHEME:**  
Matmid Frequent Flyer.
- ✈ **AGENT PERKS/TRAINING/FAM TRIPS:**  
Launching in the first quarter 2019.
- ✈ **NEW ROUTE DEVELOPMENTS/PLANS FOR 2018/19:**  
EL AL is proud to launch a new class of service on-board the Boeing 787 Dreamliner aircraft from October 28, 2018: **Premium**. This cabin will offer spacious seating, additional legroom, wider seats and a greater seat recline for our passengers. Additionally, passengers will enjoy 13" high quality HD screens, pampering service in a separate service class and extra baggage allowance for a total of two checked bags. EL AL is equally now completing the pilot stage of On-board Internet Service with WiFi systems on flights to Europe, on 15 aircraft – all of the Dreamliner planes that have arrived to date (6), the entire Boeing 737-900 fleet (8) and two Boeing 737-800 aircraft. To mark the launch – the Basic package to Europe, including instant messaging, email and surfing the EL AL website will be offered for free during the inaugural period, until October 31, 2018.
- ✈ **OTHER ANNOUNCEMENTS/DEVELOPMENTS:**  
EL AL Israel Airlines continues its renewal momentum, while addressing the competitive arena on routes to Europe and North America, and introduced a new pricing model for Economy Class tickets to all European destinations, enabling passengers to customize their flight package and fly at attractive rates. The new model for the European destinations is based on 3 different family branded fares:
  - Lite
  - Classic
  - Flex
 The sale of new products to Europe started on April 30, 2018, for flights departing as of October 15, 2018.
- ✈ **RESERVATION NUMBER:**  
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- ✈ **UK CONTACT:**  
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- ✈ **WEBSITE ADDRESS:**  
[www.elal.com](http://www.elal.com)



# lapland



## New departure points & accommodation options available with Inghams' Santa Breaks to Finnish Lapland

INGHAMS IS looking to help families escape the dull British weather and add a bit of sparkle to their winter with its 'Santa Breaks' holidays to Finnish Lapland.

This year, the specialist tour operator is looking to make Lapland more accessible than ever before, with new direct flights from Newcastle and East Midlands. The three- or four-night breaks include an itinerary with: a visit to one of Santa's workshops (with the chance to help the elves bake gingerbread and play festive games), a private family meeting with Santa Claus with a souvenir gift; and a Christmas-themed buffet dinner and party with Santa and friends. Optional excursions include meeting Comet the Reindeer on a combined reindeer and husky safari and farm visit; experiencing a snowmobile safari; and downhill ski lessons with an English-speaking instructor.

Accommodation options range from half-board hotels to self-catering apartments and log cabins.

The four-star Levi Hotel Panorama & Apartments is new to Inghams' programme for this winter. Perched at the top of Levi Fell and reached by a three-minute gondola ride from Levi village centre, the property offers scenic views from its modern family hotel rooms and spacious, fully-equipped apartments. Sitting right next to the slopes, the hotel is conveniently situated for those who wish to

try some downhill skiing and onsite facilities include a children's play area, sauna (private sauna in apartments), gym, a restaurant with ski slope views, a bar and lounge. Half-board (buffet breakfast and dinner) is included for both rooms and apartments.

The company is offering a three-night Santa Break to the four-star 'Levi Hotel Panorama & Apartments' from £849 per person based on two adults and two children sharing. The price includes accommodation on half-board, flights from Bristol to Kittilä and airport transfers (a 20-minute journey), complimentary thermal suits and boots (from three years old), and guaranteed opportunities to meet Santa. The package is valid for travel departing on November 25.

Flights are also available from Newcastle from £979, departing on December 2, and from East Midlands from £1,178, departing on December 9.

Santa Breaks through the operator are available in Levi and Ylläs, just north of the Arctic Circle, and will be running from November 25 to December 19 with departures from Gatwick, Bristol, Manchester and, new for 2018, Newcastle and East Midlands (three-night stays depart on Sundays and four-night stays depart on Wednesdays).

For more information visit [agents.inghams.co.uk](http://agents.inghams.co.uk) or call 01483-791114.

### Intrepid Travel launches new Finnish Lapland tour

NEW FOR 2018, Intrepid Travel is helping clients strap on their hiking boots and crunch a path through Finland's spectacular taigas, get cosy with the locals over a glass of salmari and experience the rush of a real dog-sled, all over eight days on its 'Finnish Lapland in Winter' journey.

From the docks of Helsinki to mountainous Yllastunturi and Santa's workshop in Rovaniemi this new tour looks to explore Finland's rich cultural heritage. On a Reindeer farm in Saami, guests will learn of the close connection of these people to their land shown through their skills in reindeer herding, fishing and foraging for foods. Being this far north, there is a higher chance of clients also being able to view the spectacular phenomenon of the Aurora Borealis.

Departures begin from this November and prices start from £1,945 per person. This includes transport, accommodation, select meals and activities, but excludes flights.

For more information visit [intrepidtravel.com](http://intrepidtravel.com) or call 0808-274 5111.



## New winter adventures from Magnetic North Travel

THE RETURN of the Northern Lights in September also marks the beginning of the main booking season for winter travellers to the Nordic countries, and while the magic of the celestial lights remains consistent, there are many new developments happening on the ground.

Travellers can look forward to new ways of seeing the Aurora Borealis, experiencing Nordic culture and become part of a more sustainable future in Arctic tourism. Examples include the world-first e-snowmobiling provider, the launch of the sauna bus in Finnish Lapland and the latest designs of Sweden's iconic ICEHOTEL.

This winter season will see the introduction of the world's first, zero-emission e-snowmobile exploring the wintry surroundings of Rovaniemi in Finnish Lapland. On the almost silent snowmobile, travellers can explore the snow-covered forests in a much more immersive way. The e-snowmobile is part of a larger eco-trend towards more sustainable initiatives in the Arctic including e-cars, e-planes, e-cruise ships some of which are set to launch in 2019. Prices start from £150 per person based on two sharing an e-snowmobile.

A new Magnetic North Travel product, the sauna bus which departs from Rukka in Finnish Lapland turns the commute to a variety of regional saunas into a relaxing spa experience. In the back of the bus, groups of six to 17 people can join Finland's most popular spa ritual in a small wooden sauna. The bus first halts at the ice sauna - a gentle, steaming sauna, built from ice blocks - with a roll or two atop the frozen lake nearby before then heading towards a traditional smoke sauna, where travellers can opt for some downtime in the outdoor hot tub. After four to five hours the bus returns to its original destination located close to the popular Rukatunturi skiing resort and makes for a unique introduction to the Finnish way of life when travelling with a group of friends or family. Prices start from £245 per person.

In hotel news, the ICEHOTEL in North Sweden has released the artists' sketches for its 29th winter season with oceans and environmental awareness an emerging theme seen amongst the global community of ice artists. Prices start from £495 per person for three nights, excluding flights, based on departures between December 1-13. *See [magneticnorthtravel.com](http://magneticnorthtravel.com) to find out more.*

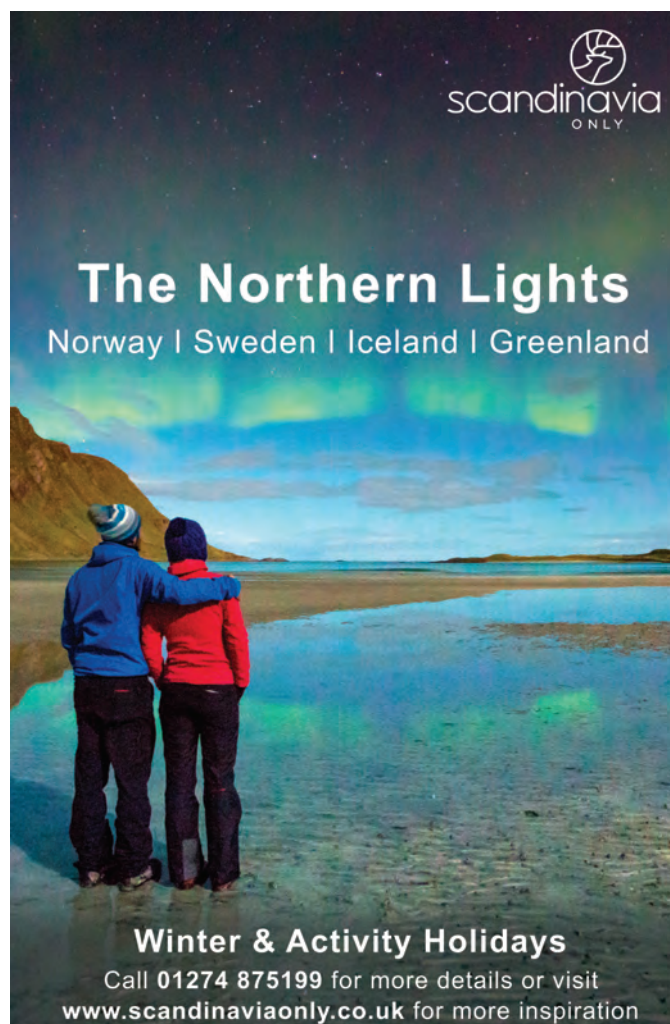
### Low deposit offer from Rail Discoveries

CUSTOMERS CAN currently take advantage of a Low Deposit Offer of £100 per person with Rail Discoveries when booking its 'Huskies and the Northern Lights' tour before December 7.

With tour departures on January 22, February 12 and 26 and on March 5, 2019 clients can spend six days of exploring the mysterious Arctic from £1,695 per person. The itinerary includes chasing the Northern Lights, husky sledding, a journey on the Ofoten Railway, Tromsø, the Kiruna Ice Hotel, Sami village and a traditional feast.

Julian Appleyard, commercial director for Great Rail Journeys, said: "Lapland and the Arctic is a once in a lifetime experience for many, that's why we fit so much into this six-day tour. Many customers tell us that they are amazed by the husky sledding, it is an experience that many never thought to take part in, but it is incredible just to see these powerful creatures at work. Chasing the Aurora Borealis is also a customer favourite and is often a bucket list experience; this tour takes guests to Tromsø, which is one of the best places to see this natural phenomenon."

*For more details go to [raildiscoveries.com](http://raildiscoveries.com) or call 0800-240 4470.*



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## Santa's Lapland launches 2019 programme

SANTA'S LAPLAND has launched its Christmas 2019 programme to offer families a range of once-in-a-lifetime three- and four-day breaks to visit Santa at his home in Finnish Lapland next winter.

All Santa's Lapland holidays include a private meeting with Santa, snowmobile safari, husky and reindeer sleigh-rides plus visits to the Elves' magical igloo playgrounds. For those keen to spend an extra day exploring the Arctic Circle, the company offers four-day family breaks with the addition of a special 'Adventure Day' on day two of the trip. The new premium Santa's Aurora package, which was introduced for winter 2018, has been reported to be 'very popular' and will feature again in 2019 along with more departure dates to choose from.

Due to the popularity of the programme, clients are encouraged to look into their holiday dates well in advance to confirm the best trip for their family and budget.

On offer for Christmas 2019 clients can opt for the Classic Santa's Magic

short break. The package offers classic three- or four-day family adventures to Lapland including a private family meeting with Santa in his hideaway log-cabin, a husky-sled ride and visit to the Reindeer Centre. Prices start from £1,089 per person (based on two adults and two children, aged two to ten years) for departures next year including activities as outlined in the itinerary, thermal clothing, accommodation on a half-board basis, flights from a choice of UK airports to Ivalo and airport transfers.

Alternatively the new Santa's Aurora adventure offers three- or four-day festive holidays with a premium spin. In addition to the activities offered in the classic Santa's Magic itineraries, Santa's Aurora includes accommodation at the Star Arctic Hotel and special activities including an interactive Igloo experience to learn about the local Northern Lights folklores and a traditional Lappish dinner in a restaurant nestled deep in the snowy forest. Prices start from £1,219 per person.



There is also the option to put together a Santa's Magic post-Christmas break. Instead of tidying the house on Boxing Day, families can spend the day packing for the snowy adventure that lies ahead in Santa's homeland where children can say 'thank you' to Santa in person. Santa's Lapland offers three-day family trips from £1,209 per person (based on two adults and two children, aged two-ten years) for departures on December 27, 2019.

For more information visit [santaslapland.com](http://santaslapland.com) or call 01483-791915.

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On your three or four-night break, absorb the pristine snow covered landscapes and Lapland's laid-back atmosphere. Each short break includes three quintessential Lapland activities - be immersed in the local Sami culture with an introduction to reindeer herding, followed by a gentle sleigh ride.

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- ✓ 1-hour Call of the Wild husky safari
- ✓ Airport transfers
- ✓ Loan of thermal suits and boots
- ✓ All taxes and government air passenger duty

## Rovaniemi welcomes new easyJet service

FROM OCTOBER 31, easyJet will serve a new route from Gatwick to Rovaniemi in Finland flying twice-weekly on Wednesdays and Sundays. The new service is expected to carry more than 13,000 customers in the first winter of operation.

Lapland continues to prove a strong draw for British travellers. In Rovaniemi, the number of British travellers grew by nearly 40% from 2016 to 2017 and 'the Official Hometown of Santa Claus' has welcomed this new service. Sanna Kärkkäinen, the CEO of Visit Rovaniemi, said: "British travellers are our traditional market. We're happy for the new connection that serves the visitors to meet Santa Claus and to experience the magic of Christmas any day at the Arctic Circle. The magical Northern Lights can be seen from August to April and there are many tours available. In the winter season many travellers go on husky sleigh rides, reindeer farm visits, snowmobile safaris and skiing."

To further support the destination's growth, Finnish airport operator Finavia has also announced a major investment into Lapland's airports. Rovaniemi Airport's terminal will grow by more than 75% for the 2019 Christmas season.

Go to [visitrovaniemi.fi](http://visitrovaniemi.fi) for more details.



*'The Northern Lights of Finland' is a newly created tour from Collette which has been relaunched under its Explorations brand. Flying in and out of Helsinki, guests can experience Lapland during a three-night stay in the North of Finland, go in search of the shimmering Aurora Borealis, lead their own dog sled team, stay in a glass igloo and a traditional log cabin, savour warm berry juice (a Finnish winter tradition) and meet Santa Claus himself and the Lappish reindeer. The seven-day tour starts from £3,324 per person based on an October 6, 2019 departure and consists of seven days with 11 meals included. Visit [explorations.com](http://explorations.com)*

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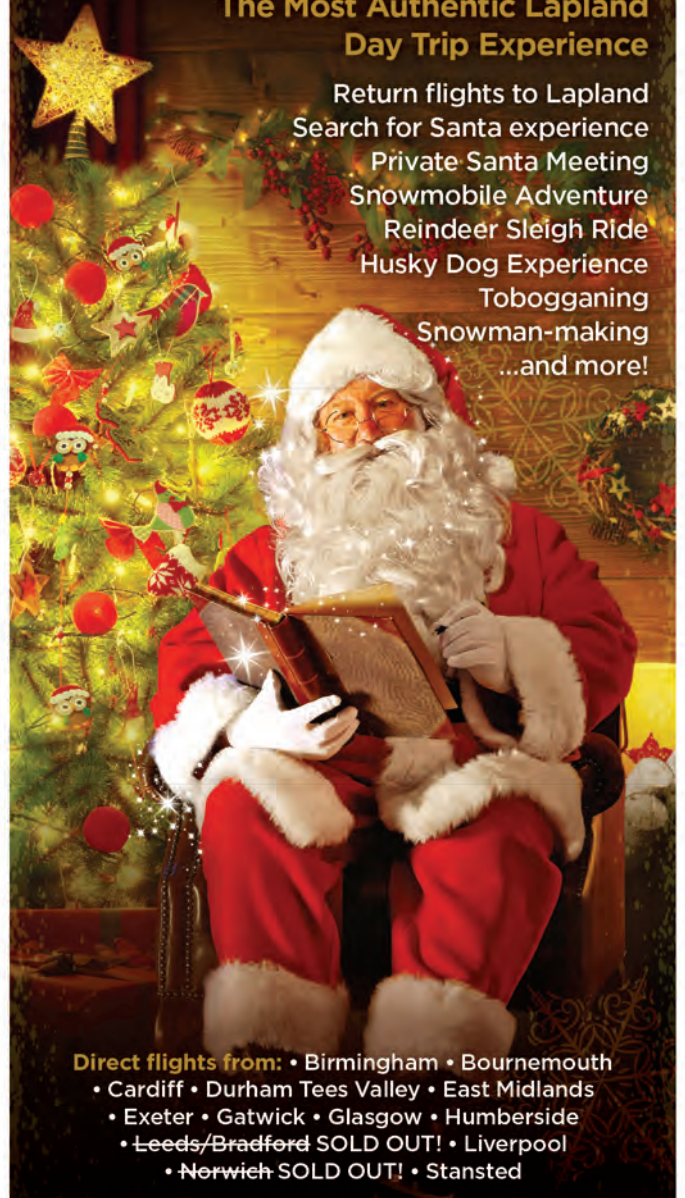
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## APT encourages agents to #ChooseCruise with new booking incentive to win a Mekong river cruise for two

APT IS supporting CLIA UK & Ireland's #ChooseCruise campaign this September and October with the launch of a new trade incentive.

Travel agents who book any Luxury or Essential Asia river cruise holiday will have the chance to win a seven-night Mekong river cruise for two. The winner can choose any available category C cabin on La Marguerite from January to April 2019 or during July 2019. As well as Economy flights, the prize includes transfers in Asia, meals and drinks on board, sightseeing, tipping and the services of a cruise director.

Paul Melinis, the operator's managing director for UK and Europe, said: "CLIA's Choose Cruise campaign is an important industry-wide initiative that offers the

cruise sector a platform to push this travel style to the fore. We are encouraging industry partners from across the UK to get behind it, and by offering up this fantastic prize we hope to incentivise as many bookings as possible."

The incentive covers bookings made from September 1 to November 30 and the closing date for entry is December 7. The cruise operator has extended the booking period for the incentive to reach for an extra month beyond the #ChooseCruise campaign period in a bid to give agents time to log as many entries as possible. The winner will be chosen at random on the week commencing December 10.

*To enter, agents need to register their bookings at [apt-experts.co.uk/incentive](http://apt-experts.co.uk/incentive)*

## Another year of record growth from UK river cruise market

CLIA UK & Ireland has released the 'UK River Cruise review 2017' which reveals another year of record growth for the river cruise sector; passenger numbers rose by 21% and total bed nights were up by 24%, against 2016.

In 2017, the UK river cruise market reached 210,400 passengers, against 174,400 in 2016. European river cruises, which account for almost 90% of bookings, were the driving force behind this strong growth, specifically cruises on the Douro, Russian waterways, Rhine and Danube. Cruises in central and western Europe accounted for 62% of all river cruise bookings, with the Rhine and Danube leading the way. However, it was eastern and southern Europe which saw the most growth last year, predominantly on Russian waterways and on the Douro.

Looking outside Europe, three rivers accounted for the bulk of passengers last year; the Mekong, Nile and Irrawaddy, with the Ganges and Brahmaputra also performing well.

Andy Harmer, senior vice-president membership and CLIA UK & Ireland director, said: "With continued investment and innovation in this sector, and with new events and initiatives to engage the travel agent community, the growth in river cruising continues to be an important part of the overall cruise industry."

## New family Christmas cruise from Tauck for 2019

TAUCK IS to introduce three new European river cruises next year: a new family river cruise along the Danube timed for the Christmas season; a ten-day autumn journey along the Rhine highlighting Oktoberfest in Munich; and an eight-day exploration on the Seine highlighting Paris, Versailles and Normandy's D-Day Beaches.

The new 'Holiday Magic: Danube Family River Cruise' has two departures scheduled for December 22 and 23, 2019. During their journey, guests can enjoy special holiday-themed activities, including a visit to Oberndorf, Austria (where the song 'Silent Night' was written and first performed in 1818), a workshop highlighting traditional treats in Passau, and a memorable European Christmas dinner on the riverboat, which will be specially decorated for the season. The eight-day cruise costs from £3,184 per person, plus airfare.

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**AQUA EXPEDITIONS has launched a new Agent Portal. The digital system aims to improve the user experience for agents, with functions to check availability, make a courtesy hold or book multiple cabins at the same time. In addition, the Agent Portal will be stocked with marketing materials to help agents sell cruises along with webinars, deck plans and itinerary information to ensure the most up-to-date information is available all in one place. Visit [aqualexpeditions.com](http://aqualexpeditions.com)**

## TV host Samantha Brown named godmother to AmaMagna

AMAWATERWAYS HAS announced American travel expert and television host Samantha Brown as the godmother to AmaMagna.

Kristin Karst, executive vice-president and co-owner of AmaWaterways, said: "For this incredibly innovative ship, we wanted to choose a godmother who shares our passion for innovation within the travel industry. Samantha is an icon in both the travel and television industries, known as much for her warm personality as for her expansive travel knowledge. We are so thrilled to welcome her to the AmaWaterways family as godmother of our 23rd ship; the stunning AmaMagna."

Throughout her 17-year career, Brown has hosted a variety of series for The Travel Channel, visited more than 250 cities in 62 countries and her 2017 series 'Samantha Brown's Places to Love' was also sponsored by the cruise line. Brown will christen the new vessel in Vilshofen, Germany in July 2019.

Twice the width of traditional river cruise ships, AmaMagna will feature 98 staterooms and offer a variety of dining options including two new dining venues: Jimmy's Wine Bar Restaurant, named for the company's late co-founder Jimmy Murphy; and the Al Fresco Restaurant with retractable ceiling and side windows for guests to enjoy the views of the Danube and the towns that dot its shores. Additional features include a heated sun deck swimming pool; Zen Wellness Studio with massage, hair and nail salon services; and an innovative Water Sports Platform complete with Sundowner boat for evening river excursions.

The ship will commence its inaugural season on May 5, 2019 sailing the 'Romantic Danube' itinerary from Vilshofen to Budapest. Other itineraries to be served by the vessel include 'Melodies of the Danube' and the festive 'Christmas Markets on the Danube' voyages. For further information visit [amawaterways.co.uk](http://amawaterways.co.uk) or call 0800-520 2252.

## Viking opens bookings for 2020 'Portugal's River of Gold'

VIKING HAS opened the bookings to its 2020 sailings of one of its most sought-after itineraries: 'Portugal's River of Gold'. Travelling from Lisbon to Porto, the itinerary has proven to be one of the cruise line's most popular, with many dates for 2018 and 2019 already sold out.

Noting this demand, the cruise line is to launch a new vessel specifically designed for this itinerary. Hosting 106 passengers, this ship will be smaller than the original Viking Longships but will still include many popular features, such as the Aquavit Terrace and a wide choice of staterooms.

Guests will get to journey through the scenic Douro Valley, explore renaissance architecture in Régua and Lisbon's historic

Alfama district in a ten-day cruise with eight guided tours across Portugal and Spain, and an overnight hotel stay in Lisbon, starting from £1,345 per person. This includes all onboard meals and drinks, flights and one shore excursion at each port.

Wendy Atkin-Smith, UK managing director for the cruise line, said: "The popularity of the 'Portugal's River of Gold' itinerary means many of our staterooms for 2018 and 2019 have already sold out. Now, with a brand-new ship and early release of our 2020 sailings, we're very excited to be able to give our guests more of what they love most".

Visit [vikingcruises.co.uk](http://vikingcruises.co.uk) for more details.

## Discover Egypt launches Nile Christmas cruise

DISCOVER EGYPT has announced its Christmas departure for a Nile cruise on its newest ship, the M/S Tulip; including an option for adding on three-nights in Cairo for New Year's Eve celebrations.

The seven-night cruise departs on December 24 with direct scheduled flights from Heathrow to Luxor and costs £1,297 per person, plus £120 extra if the drinks package is required. There are also a couple of no single supplement cabins on the departure for solo travellers. Guests also have the option to add on an extra three nights in Cairo, with the total for the ten nights costing either £1,746 per person staying at the Steigenberger El Tahrir or £1,897 per person staying at the Marriott Mena House. Flights will include the direct London to Luxor and return from Cairo to London.

The cruise departs from Luxor and visits many of Egypt's top ancient sights including the Valley of the Kings and Valley of the Queens; Temples of Karnak and Luxor; the High Dam at Aswan and the Unfinished Obelisk. There is also an optional excursion to Abu Simbel costing £85 by coach. For more information visit [discoveregypt.co.uk](http://discoveregypt.co.uk)

## Avalon Waterways launches long-haul 2020 river cruise collection

AVALON WATERWAYS has launched its 2020 collection of long-haul river cruises in response to a growing demand for itineraries in Southeast Asia and South America.

Now available online for departures between December 2019 and mid-April 2020, agents can offer their customers the chance to book ahead for trips to destinations including Peru, Cambodia and Ecuador.

Highlights of the nine-day 'Ecuador & the Galapagos' river cruise includes sightseeing in historic Quito and a visit to the Charles Darwin Research Station, a four-night cruise through the Galápagos Islands and a once-in-a-lifetime chance to see the indigenous wildlife. Prices start at £5,540 per person, including flights from Heathrow on March 18, 2020.

Alternatively, 'Fascinating Vietnam, Cambodia, & the Mekong – Siem Reap to Ho Chi Minh' is a 15-day river cruise that begins in lively Siem Reap before joining the Mekong from Phnom Penh and sailing onwards to visit destinations including Angkor Ban and Wat Hanchey where guests can receive a water blessing from Cambodian monks. In Vietnam, the cruise visits the Chau Doc market and gives guests the chance to enjoy a guided excursion to a local home, where a skilled family hand-craft sampan boats. Prices start from £4,908 per person, including Gatwick flights on December 15, 2019.

For more information call 0800-668 1843 or visit [avaloncruises.co.uk](http://avaloncruises.co.uk)

## Uniworld to transform River Royale into S.S. Bon Voyage for spring 2019

UNIWORLD BOUTIQUE River Cruise Collection has announced plans to unveil its newest Super Ship in spring 2019, the S.S. Bon Voyage.

The River Royale will be going out of service on October 28 and will undergo an extensive transformation to become S.S. Bon Voyage, resuming service on the Dordogne and Garonne rivers as the river cruise line's sixth Super Ship on April 14, 2019. Bon Voyage is the second ship in the line to be upgraded to a Super Ship, following the S.S. Beatrice, which joined the fleet of floating boutique hotels as a Super Ship this past April.

Inspired by the renowned wine and gastronomic expertise of the Bordeaux

region, the stem to stern re-imagining of Bon Voyage will also bring enhanced culinary opportunities and spaces onboard, along with new dining excursions weaved throughout itineraries. Ellen Bettridge, the cruise line's president and CEO said: "Luxury is never static, but an evolving concept that considers not only the aesthetic, but also the way service is delivered. For example, there was a time not so long ago, when one would never dream of bringing the chef front of house to cook with guests, but today, immersion is part of the luxury experience. Our guests want to know where their food is sourced, about the local producers and

to understand how a dish is prepared; with this river we have one of the best inspirations in the world. Special attention has been paid to everything from the original art on the walls to the beautiful local wines poured. We're going beyond satisfying traditional service expectations, to deliver a standard of service that brings the guest closer to the destination at nearly every touchpoint. It is what the Uniworld Super Ship experience is all about."

The new vessel will sail the eight-day 'Brilliant Bordeaux', 15-day 'A Portrait of Majestic France' and 22-day 'Ultimate France' itineraries.

For more details visit [uniworld.com](http://uniworld.com)



**RIVIERA TRAVEL** has introduced a new six-day Christmas markets river cruise on the Danube for winter 2018. The 'Danube's Imperial Cities & Yuletide Markets River Cruise' takes in the scenery of the famous Danube Bend exploring the Yuletide markets of Budapest, Vienna and Bratislava making for a good option for those seeking a festive break. Prices for December departures start from £899 per person including tours, transfers, accommodation in a luxury cabin or suite, all meals and scheduled flights from eight regional airports. Visit [rivieratravel.co.uk](http://rivieratravel.co.uk)

## Pandaw expands in Incredible India

PANDAW IS set to increase its cruise offering in India, following the response the company has seen since announcing a Lower Ganges sailing from this December and as it positions a Pandaw ship in the country for the first time.

The company's rapid expansion plans for India include deploying more ships to the region, adding four new itineraries and launching a range of new pre- and post-cruise tours.

Founder Paul Strachan, said: "The response to our announcement in May that we will place our own ship, RV Orient Pandaw, on the Lower Ganges River from December 2018, has been truly phenomenal. The reaction from our customers and industry partners has been so positive that we have decided to significantly expand our offering in India.

"We will place two further river cruise ships in the country, sailing two new routes for us - the Upper Ganges, all the way to Varanasi, and the Brahmaputra, one of Asia's major rivers. We are also planning to take our sea-going vessel, the Andaman Explorer, to the region, where true to her name, she will sail amongst the Bay of Bengal's beautiful Andaman Islands. India is a fascinating country that offers the visitor a richness of experience that cannot be found anywhere else. This expansion of our India programme is a key objective for Pandaw and we will raise the bar in the region for cruising excellence."

In May, the cruise company announced the launch of 'The Lower Ganges' itinerary, which will sail from Kolkata to Farraka, and vice versa, onboard the RV Orient Pandaw from December 23.

For more information go to [pandaw.com](http://pandaw.com)



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Prices correct at time of going to print but are subject to availability and change. From prices are per person and based on two people sharing the lowest grade stateroom available, departing on selected dates in 2019-2020. Prices valid until 31 October 2018. Single supplements 100%. Please note that duration of cruises shown is the cruise only. Total duration including flights of certain itineraries may be longer. Gratuities included on board ship only. For more information please visit [vikingcruises.co.uk/terms-conditions](http://vikingcruises.co.uk/terms-conditions) or call us.

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**PONANT HAS** revealed that the name of its newest polar exploration vessel will be *Le Commandant Charcot*. Named after 19th century voyager Captain Jean-Baptiste Charcot, this hybrid electric icebreaker will carry guests in the footsteps of the great polar explorers from 2021. Bookings for cruises will open on April 4, 2019 but pre-bookings may be made now to secure a stateroom at an early bird rate. Visit [ponant.com](http://ponant.com)

## 'Escape' to New York in Royal Caribbean's agent competition

ROYAL CARIBBEAN Club Rewards has revealed that the top 15 contenders in its 'Escape Room' competition will win an all-expenses paid three-night trip to New York City.

Running throughout this month and up to October 4, 'Escape Room' is an interactive online game inspired by the Observatorium Escape Room experience, found on the line's Independence of the Seas, and will challenge members to flex their Royal muscles and demonstrate how well they truly know the cruise line in a race against the clock.

For the duration of the competition, every approved booking submitted to Club Rewards will grant one entry into the virtual Escape Room. Once inside, members must search high and low for specific items that will lead them to a knowledge-testing Royal Caribbean product question. Contestants must work quickly through four of these challenges to be granted the key, unlock the door and escape. At the close of the competition, the top 14 contenders will join Club Rewards on a trip to New York on December 7-10. Those vying for positions 15 to 25 will be invited to battle it out in a golden ticket giveaway for the final spot on the trip.

Ben Bouldin, associate vice president and managing director for Royal Caribbean International UK and Ireland, said: "There is simply nothing like the Big Apple at Christmas, so this is an opportunity not to be missed. There are more ways to play than simply booking, so keep your eyes peeled for free codes granting extra chances to play and win a place on this money-can't-buy trip."

To enter members should visit [myclubroyal.co.uk](http://myclubroyal.co.uk)

## Princess Cruises to name next ship Enchanted Princess

PRINCESS CRUISES has announced that its fifth Royal-Class ship will be named Enchanted Princess.

The ship is scheduled to launch on June 15, 2020 and will sail on a series of European voyages as a sister ship to Royal Princess, Regal Princess, Majestic Princess and Sky Princess (joining the fleet in October 2019).

Enchanted Princess' maiden season sailings will be available to book from November 8.

Jan Swartz, president of the cruise line, said: "The name Enchanted Princess is captivating and conveys the elegance and

grace of our new ship which will introduce more travellers to the pleasures and value of cruising. We are certain Enchanted Princess will exceed the expectations of our guests, ensuring they have the most memorable cruise."

She will be followed by the debut of the sixth Royal-Class ship for Princess Cruises in 2021. The cruise line also has two new Liquefied Natural Gas (LNG) powered ships on order to be delivered in late 2023 and spring 2025, bringing its new ship order to five ships in six years.

For more information go to [princess.com](http://princess.com)

## Shearings sells Antarctica Cruise

FOR THE first time, Shearings Holidays is featuring an Antarctica Cruise as part of its new 2019/20 worldwide programme.

Offering the chance to enjoy a rare adventure to this isolated and untouched continent, the tour starts in Buenos Aires before flying to Ushuaia to board the MS Midnatsol and is available on: November 9 and December 27 (including New Year) 2019; February 9 and 20, 2020; and March 2, 2020.

During their journey customers can see icebergs and penguins up close, spot humpback whales, explore ashore with an expedition team and learn the basics of expedition photography. Prices start from £5,569 per person including flights to Buenos Aires, internal flights to Ushuaia, 12 days on MS Midnatsol on a full-board basis, one night's accommodation at Buenos Aires Airport, resort transfers and all landings and activities onboard, based on two sharing.

Visit [shearings.com](http://shearings.com) for more information.

## Ancient dynasties & world wonders to be explored on Crystal's 2021 World Cruise

ON JANUARY 5, 2021, Crystal Cruises will embark on one of its most extensive World Cruise journeys with Crystal Serenity setting sail on a 139-night odyssey from Miami to Dover.

The company's 26th annual World Cruise – 'Ancient Dynasties & World Wonders' – will follow a route through the Caribbean, Hawaiian Islands, South Pacific, Australia, Indonesia, Southeast Asia, the Far East, India, the UAE and the Mediterranean, featuring a transit of the Panama Canal, visits to Egypt's Valley of Kings, and the winelands of Western Europe.

Offered in nine focused segments of 12 to 21 nights, the sailing explores iconic sites and less visited destinations alike.

Carmen Roig, the cruise line's senior vice president of marketing and sales, said: "The 2021 World Cruise is a truly comprehensive odyssey on a grand scale, showcasing the ever-evolving lands and diverse cultures across the globe. Our guests know that a Crystal World Cruise is always rich with extraordinary experiences on board and ashore, and the 'Ancient Dynasties & World Wonders' voyage embodies this spirit of discovery, offering travellers a larger-than-life journey with Crystal's celebrated luxury and increased flexibility."

For more information call 020-7399 7601 or visit [crystalcruises.co.uk](http://crystalcruises.co.uk)

## Paul Gauguin Cruises debuts 2019 online brochure

PAUL GAUGUIN Cruises, operator of the MS Paul Gauguin, has launched its 2019 Tahiti, French Polynesia, Fiji & the South Pacific brochure.

The colourful 74-page publication has been designed in the style of a travel magazine and features extensive destination content and imagery celebrating Polynesian culture along with details about the 2019 voyages offered. The brochure can be viewed online and showcases a variety of cruises, day-by-day itineraries, island distinctions, maps and fares. The Gauguin experience, dining venues, private beach retreats, entertainment options, special occasions, activities, local culture, special guests, shore

excursions, SCUBA diving and watersports options, pre- and post-cruise hotel programmes, deck plans and sailing schedule are also highlighted.

Day-by-day 2019 itineraries include Fiji on two voyages that also feature Tonga, the Cook Islands, and the Society Islands. A 13-night voyage departs Papeete, Tahiti, on September 7, 2019 and the 12-night reverse itinerary departs on September 21.

The Gauguin's 2019 sailing schedule also features its signature voyages, including the seven-night 'Tahiti & the Society Islands'; seven-night 'Society Islands & Tahiti Iti'; ten-night 'Society Islands & Tuamotus'; 11-night 'Cook



Islands & Society Islands'; and 14-night 'Marquesas, Tuamotus & Society Islands'.

For more details visit [pgcruises.com](http://pgcruises.com)



**P&O CRUISES** has revealed more details behind 'SkyDome' - a standout concept that will feature on its newest ship Iona, due to launch for May 2020. Reputed as the first of its kind in the cruise industry, the two-deck structure on decks 16 and 17 will include a swimming pool that transforms into a stage at night all set beneath a glass dome roof which will work to create a temperate climate for guests and provide them with scenic views as they cruise through the Norwegian Fjords. Holidays on the ship go on sale this month.

## Carnival lines up major dry dock makeover to create Carnival Sunrise

CARNIVAL CRUISE Line has revealed plans for an almost US\$200million bow-to-stern makeover for Carnival Triumph in the spring of 2019 which is to also include the renaming of the ship to reflect its significant transformation.

The ship will join the line's Sunshine class and will be named Carnival Sunrise after a two-month-long refurbishment that will take place in Cadiz, Spain, starting on March 1. The dry dock makeover will add all the cruise line's branded food, beverage and entertainment innovations, and update all staterooms in a broad range of new accommodation options.

Following its renaming ceremony, the vessel will re-enter service with a series of five- to seven-day voyages from Norfolk, Va. beginning on April 29, 2019, followed by a summer schedule of four- to 14-day departures from New York commencing on May 23, before then moving to Fort Lauderdale in October.

Christine Duffy, president of the cruise line, said: "The introduction of Carnival Sunrise will provide our guests with an array of exciting dining, bar and entertainment choices. The new Carnival Sunrise is part of our multi-billion-dollar ship enhancement programme that is transforming our fleet on an unprecedented scale."

The departures from Norfolk, New York and Fort Lauderdale are all currently open for reservations.

To learn more visit [carnival.com](http://carnival.com) or call 0808-234 0680.



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## Fred. Olsen unveils programme of 'closer' cruises on Braemar in 2019

FRED. OLSEN Cruise Lines has launched a programme of 'closer' cruising for 2019 aboard Braemar from Southampton.

Martin Lister, head of itinerary planning and destination experience for the cruise line, said: "Closer' cruising is something that we feel passionate about at Fred. Olsen, and it is right at the heart of what we do. The smaller, more intimate size of Braemar, along with the rest of the four-ship ocean fleet, means that it can reach destinations that larger cruise lines cannot – be it by docking just a ten-minute walk away from Marseille's beautiful marina, cruising beneath the Karmsund Bridge in Norway or sailing slowly along the Kiel Canal. There is nothing better than stepping off the ship and being right where you need to be – and that will be the case on almost every itinerary on Braemar for 2019."

In addition, guests will also be able to immerse themselves even further into the destinations that they are visiting on one of Braemar's new Rigid Inflatable Boats (RIBs), which are expected to be installed on board the ship by the end of this year. Each RIB carries 12 people, and – at an extra cost – will take guests 'off the beaten tourist track' to see unique sights. For further information go to [fredolsencruises.com/agent](http://fredolsencruises.com/agent) or call 01473-746164.



**CRUISE AND MARITIME Voyages (CMV) has been running a programme of ship visits throughout this year, giving agents the chance to see and experience its product offering first hand. Pictured is the cruise line's Karen Delorme (far left) and Alison Leeke (far right) who recently hosted a group of travel agents from the North West onboard Magellan in Liverpool last month. Lisa Jacobs, the cruise line's head of trade sales, said: "Travel trade support for our 2018 programme means we have only a few cabins available left here and there and bookings for 2019 and 2020 are well ahead of expectations. We still have agent ship visit dates available at the London Cruise Terminal in Tilbury on September 25, October 5 and October 12 to see Columbus, plus an opportunity to view Marco Polo on November 5. For agents in the South West we have a few places available to visit Magellan in Bristol. Agents should contact us as soon as possible to book a place." For more details contact [agents@cruiwandmaritime.com](mailto:agents@cruiwandmaritime.com)**

## Regent Seven Seas announces 2020/21 itineraries

REGENT SEVEN Seas Cruises has opened booking to its 2020/21 itineraries, showcasing 167 sailings including maiden calls to 11 new ports across Europe, Asia, and the Americas, four newly-released Grand Voyages and new pre-and post-cruise land tours and accommodation for ocean travellers.

Jason Montague, president and chief executive officer for the cruise line, said: "The best luxury voyages pair magnificent, intimate ships and gracious onboard hospitality with remarkable destinations and local immersive activities. That's our approach in meticulously designing all 167 sailings in our 2020/21 collection. This new season is about destinations and explorations that excite and inspire our guests. For example, our guests may experience the Tasmanian Wilderness out of Burnie in Australia, the Etruscan Necropolises in Tarquinia in Italy, the Nazca

Lines in Peru via an overflight, and the Old City of Acre from Haifa, Israel."

New ports of call include La Rochelle, France; Stornoway (Hebrides), Scotland; Aalborg, Denmark; Phu My (Ho Chi Minh City), Vietnam; Lecce (Otranto), Italy; Crotona (Calabria), Italy; Siracusa (Sicily), Italy; Porto Empedocle (Sicily), Italy; Porto Torres (Sardinia), Italy; and Cabo Frio, Brazil. Free enriching two- to three-night pre- or post-voyage land-based tour programmes are included on 21 select voyages in all suite categories in destinations including Buenos Aires, Lima, Cape Town, Singapore, Hong Kong, Dubai, Bali and Auckland. The four new Grand Voyages include a 91-night 'Grand Arctic Discovery', 68-night 'Grand Cape Horn Adventure', 76-night 'Grand Spice Route Quest', and 61-night 'Grand Asia Exploration'.

For more information visit [rssc.com](http://rssc.com)





## Get the inside scoop on OceaniaNEXT

OCEANIA CRUISES has added a quick and easy guide to the OceaniaNEXT programme on its Facebook Insider page.

Following the reception to the line's OceaniaNEXT announcement, in which a range of enhancements will occur in the coming years, Oceania held a series of 15-minute live webinars with travel partners across UK and Europe, hosted by Bernard Carter, the line's senior vice president and managing director EMEA. A recorded version of one of the live webinars is now available on the cruise line's Facebook Insider page for any travel partner who was unable to participate.

The line's Facebook Insider was recently launched as part of its Travel Partnership Hub, an online platform which comprises online training 'Recipe for Success', the 'OLife Rewards' scheme and the 'Marketing Portal', a customisable sales and marketing resource.

Agents can sign up at [facebook.com/groups/tradeinsideroceaniacruisesuk](https://facebook.com/groups/tradeinsideroceaniacruisesuk)

## Aurora Expeditions launches global expedition programme

AURORA EXPEDITIONS has launched expeditions to all-new destinations including Latin America, the Caribbean Coast, Iceland, Greenland and East Coast Canada.

Robert Halfpenny, managing director for the expedition cruising company, said: "Aurora has been synonymous with Antarctica and the Arctic regions but with a new ship featuring innovative technology and comfort, we are now able to offer small ship voyaging to a range of new destinations. It's fantastic news for people who have already ticked Antarctica off the bucket list and for those who are seeking unique cultural experiences in the regions between the poles."

The global programme marks a new chapter for the company as it prepares to launch the Greg Mortimer in October 2019. The new vessel has been purpose built for adventure and will allow expeditioners on board to disembark the ship for small group excursions and cultural activities unique to each destination. The new expeditions will feature remote locations and hidden away islands including the Robinson Crusoe islands in Chile, the Corn Islands in Nicaragua, Bay Islands in Honduras and Cuba's Guanahacabibes Peninsula.

For more information visit [auroraexpeditions.com.au](http://auroraexpeditions.com.au)



## SELLING CRUISE IS CLIA



by Andy Harmer, director CLIA UK & Ireland, shares why now is the right time to #ChooseCruise

This year we have talked about Generation Cruise – the fact that cruising has broken through the glass ceiling and is no longer a specialist holiday – but we know that there are still a lot of holidaymakers who have yet to even consider a cruise holiday. So, throughout September and October CLIA will be running a campaign encouraging even more people to #ChooseCruise.

Globally, there were 26.7 million cruise passengers last year, up 6.3% on 2016, and just under two million of these were from the UK & Ireland. An incredible number considering the small base it started from just 50 years ago. With \$60 billion invested globally in new ship orders, the time is now to encourage first time cruisers to set sail, as there has never been more choice.

Putting innovation at the heart of efforts, cruise lines are putting the customer experience at the heart of everything they do – and this means creating onboard activities and spaces to entice more people to #ChooseCruise for the first time. Since the onboard experience is a huge part of the attraction of cruising, we will focus our autumn campaign on this specific area – vital to draw newcomers in.

Whilst the overall holiday experience is important, onboard and ashore, conversations are now moving away from the physical narrative of a cruise (i.e. sailing across the Atlantic for seven days) and more towards what happens onboard and during the sailing. When listening to today's customers talk about cruises you're more likely to first hear incredible experiential references first, such as an amazing evening theatre show, bars staffed by robots, food cooked in the restaurant of a celebrity chef, special guest lecturers and a raft of adventurous adrenaline-filled activities such as ziplining, ice skating or sky diving. All non-traditional cruise expectations and all largely experiences you're unlikely to get with a land-based holiday.

In the UK, the average age of the cruise customer is 56, however for some lines this is at least a decade younger as more and more families set sail. Much is being done by cruise lines, both ocean and river, to attract a new demographic. However, there needs to be a careful balance struck between attracting new younger cruisers and those in their mid-50s and older; after all they have the time, inclination and money to cruise, more than most other demographics.

Travel agents sell the vast majority of cruises in the UK, as customers rely on them for expert knowledge and guidance through a sometimes overwhelming booking process with a myriad of cabin types to choose from, plus hundreds of enticing itineraries and exciting ships. So, the time is definitely now! We need to pull together to show the British holidaymaker just how incredible a cruise is, no matter what your age. This truly is the time to #ChooseCruise.

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## puzzlesolutions

### Crossword:

Across: 1. PONTINS, 4. PAR, 6. TEXAS, 8. LOL, 9. ROSEAU, 10. MAUI, 12. RODA, 14. PISCES, 17. NSW, 18. LARGO, 19. HER, 20. NEPTUNE.

Down: 1. PETER CROUCH, 2. NAXOS, 3. SOLL, 4. PALMA, 5. RAY WINSTONE, 7. STAR, 11. HILL, 13. DINAR, 15. CORFU, 16. SWAN.

Highlighted Word: SPAIN

Where Am I?: Wat Phra That Doi Suthep, Chiang Mai Province, Thailand



**A NEW campaign has been launched and tours added to some of Scenic Eclipse's 2019/20 itineraries. Guests can extend their luxury cruise with a land tour, for example 'Antarctica in Depth' with 'Highlights of Peru', 23 days from Lima to Buenos Aires, from £14,965 per person. They can also receive free private door-to-door chauffeur driven transfers, early bird fares, pre/post hotel stay and \$500 per cabin on board spend when they book a cruise and tour by October 15.**

We asked our staff the following question this week:

## The very first album I ever bought was...?



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*Showaddywaddy - Under The Moon Of Love*



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### Hannah Carter

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*I think it was Girl Thing*



### Ashweenee Beerjeraz

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*The Black Eyed Peas*



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*A slovakian band called Gladiator and 'Legal Drug' album.*



### Lucia Mathurin

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*Destiny's Child - The Writing's on the Wall*



### Eugenia Nelly Mendes

Head of Production  
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*UB40 Promises and Lies*

Invites you to a

# Luxury Showcase

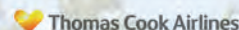
Agent networking evening

Monday 1<sup>st</sup>  
October & Tuesday 2<sup>nd</sup>  
October

County Hotel Chelmsford

Mercure London Watford Hotel

Featuring



Agents, we invite you to join the Travel Bulletin team and leading luxury suppliers at one of our informative and engaging events.

With a combination of presentations & networking, we will provide the opportunity to discover the paradise that is luxury holidays. From remarkably unique hotels to once in a lifetime experiences, you will master how to deliver your clients their dreams.

Registration: 18:00 hours

Networking & Presentations: 18:30 hours

Hot Dinner, Entertainment & Prizes: 20:30 hours

Carriages: 21:45 hours

To confirm your place at one of these amazing events, email the names and contact details of up to 5 staff members by Wednesday 26th September 2018 to [events@travelbulletin.co.uk](mailto:events@travelbulletin.co.uk) or telephone:

**020 7834 6661**

For more information.

These events are by invitation only and will be booked on a first come first served basis.

James  
VILLA HOLIDAYS

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\*TERMS AND CONDITIONS APPLY

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